



TATA POWER-DDL

TATA POWER DELHI DISTRIBUTION LIMITED

A Tata Power and Delhi Government Joint Venture

CORPORATE SOCIAL RESPONSIBILITY ANNUAL REPORT 2020-21



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Message from the CEO



Tata Power- DDL has been living up to its mission since its formation to address the essential needs of the community that it is operating in, with responsibility as a core value, and 'ensuring what comes from the people goes back to the people many times over' as a guiding principal of its business conduct. Our vision statement is to reduce social and economic inequalities by providing education, empowerment and health services.

Recognized by the brand name of 'SAATHI', A CSR companion, the programs are divided into 4 pillars: *UNNATI (Women & Youth Empowerment)*, *UJJWAL (Providing support to historically marginalized communities)*, *SANJEEVANI (Promoting good health through provision of water and Health services)* and *CLUB ENERJI (Preserving environment and combating climate change)*.

Within our areas of operations, there are 220 JJ Clusters and their residents form the core of our target population. Special attention has been paid to the underprivileged communities, that is, people belonging to SC / ST communities. Our continuous efforts in this direction has helped recognize the contribution of Tata Power- DDL in its areas of work

In view of maximizing the positive impact through our interventions, our CSR team has been branded as the **Social Impact Group (SIG)**. The company's CSR initiatives are not only limited to implementation and monitoring but have a proficiency to become embedded within the community by assessing the impact of the outcomes on the targeted community.

As part of continual improvement in the excellence journey, we at Tata Power-DDL have developed a unique CSR & AA performance assessment framework. The Index is being tracked through Corporate Scorecard on annual basis followed by evaluation mechanism for identify concerned areas, as required. Presently, Tata Power-DDL's CSR & AA Index is 80.25%. Tata Power-DDL was also conferred with ICC Social Impact Award under the category of promoting Women Empowerment & Gender Equality and Education, Tata Volunteering 14 (TVW 14) Award on Highest Participation Award (Medium category) and PLATINUM Award for the Empowerment Of Women Award and The Best Country Award for Overall CSR Excellence in India at the 12th Annual Global CSR Awards 2020.

During the wake of the Covid-19 crisis, Tata Power-DDL also came forward with various initiatives to strengthen India's war against the pandemic. Tata Power-DDL went above and beyond to facilitate distribution of dry ration to the residents of serving communities and e-tablets been given to the students studying in government schools. Telemedicine services were also facilitated. Through the initiative of entrepreneurship development, SHG women made optimum use of the situation to produce face masks, packaging of sanitizers etc.

Our collective efforts have made a positive difference to the lives of people across India. We have grown progressively from being just a resource provider to a facilitator and now an enabler for driving positive change. For this, I would like to appreciate the efforts of internal as well as external stakeholders for their continuous support and acknowledgement. This can only be achieved, if we take a holistic approach, which includes building partnerships and collaborating with like-minded organizations, NGOs, national and global agencies etc. This year we collaborated with UNICEF-YuVA, Government of NCT of Delhi and other Tata Group companies in order to enhance the impact of our CSR interventions. Given the challenge of the Covid 19 pandemic which India is currently going through, we are doubly committed to ensure that we support the community and ensure that support w.r.t. Medical services, Medical equipment, Support for facilitating Education and many more critical aspects is extended by us both through GoNCT and directly by engaging with the Community

This annual report is an attempt to share our CSR journey and roadmap for the current year with all our customers, NGO partners, various Tata Group Companies and stakeholders with an outlook to gain valuable feedback in future potential partnerships to create sustainable communities.

Ganesh Srinivasan

CEO, Tata Power Delhi Distribution Limited

COMPANY PROFILE

Tata Power Delhi Distribution Limited (earlier known as 'North Delhi Power Limited') was incorporated in the year 2002 as a Joint Venture of Tata Power (51%) and the Government of National Capital Territory of Delhi (49%) on a Public Private Partnership (PPP) model. The company started its operations on 1st July 2002, post the unbundling of the erstwhile Delhi Vidyut Board (DVB). With a registered consumer base of 1.8 million, the company distributes power in the areas of North and North West Delhi, spanning across an area of 510 Sq.km and serving a populace of 7 million.

Tata Power-DDL's utility business is governed by the provisions of the license issued by DERC for distribution and retail supply of electricity in North & North West Delhi for a period of 25 years. DERC regulates the working of the entire power sector of the Delhi state, including determination of tariff chargeable to end consumers and establishing performance norms (mainly related to loss reduction, reliability of power supply and consumer service delivery). The targets are set by DERC after taking into account the past performance, existing levels and current operating environment - ground realities and prevailing norms for other power distribution utilities across India.

Tata Power Delhi Distribution Limited (Tata Power-DDL) has consistently over achieved its targets and scripted an unprecedented turnaround story. In a span of 18 years, the Aggregate Technical and Commercial Losses have reduced from 53% in 2002 to **7.33%** at the end of **FY'21** (a decline of 86% as against a countrywide average of approx. 18%) showcasing one of the few success stories post implementation of the distribution reforms in India, particularly Delhi. Major improvement initiatives have been stimulated to maintain the reliability of the network and consumer services. The key differentiating factor has been the optimal and effective deployment of technology interventions through comprehensive roadmap and people development. Over the years, the company has received accolades in areas like Innovation, Operational Efficiency, Safety, CSR / Social Innovation, Business Excellence, Policy Advocacy, Total Quality Management (TQM) implementation etc.

Tata Power-DDL is also leveraging its core competencies and creating new business opportunities to offer value added services outside its licensed area through the Business Development Group which provides end-to-end solutions to other power utilities in areas of IT & OT Consultancy & Implementation, Project Management Services/ Distribution Infrastructure/Process Improvement, Revenue Management System, Capacity Building, Energy Management Services and Solar project implementation and the Business Services Group which is working towards implementing innovative ideas with major focus on Rooftop Solar Projects, ESCO projects, e-Mobility charging solutions, Home Automation and Energy Management and supporting BD in external ventures.

Based on emerging customer requirements, new product and service offerings like Energy as a Service, Roof Top Solar, ESCO, Home Automation, Electrical Vehicle (EV) Charging Station, etc. are being focused upon. These value added services are being pursued in association with Tata Power Company Ltd. (parent company), which also distributes electricity in the city of Mumbai, Ajmer & Orissa. Tata Power-DDL being a center of excellence for distribution business, also provides support to its parent company in acquiring distribution businesses both nationally and internationally through its Business Development vertical.

FUNCTIONAL PERFORMANCE

Parameter	Unit	July '02	March '21
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OPERATIONAL PERFORMANCE

AT&C Losses	%	53.1	7.33
System Reliability: Availability Index	%	70	99.80
Transformer Failure Rate	%	11	0.81
Peak Load	MW	930	2069
Length of Network	ckt. Km	6750	19078
Street Light Functionality	%	40	99.5

CONSUMER RELATED PERFORMANCE

New Connection Energization Time	Days	51.8	2
Meter Replacement Time	Days	25	2.79
Provisional Billing	%	15	0.49
Defective Bills	%	6	0.2
Bill Complaint Resolution	Days	45	2
Mean Time to Repair Faults	Hours	11	0.92
Call Center Performance - Service Level	%	-	85
Consumer Satisfaction Index	%	-	94.3

OTHERS

Consumers	Count Mn	0.7	1.8
Employees	Count	5600	3378

A) OPERATIONAL HIGHLIGHTS

Tata Power-DDL has achieved an AT&C loss level of **7.33%** in the end of **FY21**. With the opening loss level of 53.1% in 2002, we have been able to achieve a reduction in AT&C losses by 86%. Such a reduction is unrivalled both nationally and internationally. Concentrated efforts have also been made to enhance the ease of getting new connections and the same has improved India's global ranking in the World Bank's '**Ease of Getting Electricity Connection**' from 137 in 2015 to 29 in 2018 and to **24 in 2019**. This has been possible through Business Process Re-engineering, bringing reforms in sector and enhancing consumer convenience.

B) IMPLEMENTATION OF BREAKTHROUGH TECHNOLOGIES

Tata Power-DDL has to its credit several firsts in Delhi which include **SCADA** controlled Grid stations, Automated Meter Reading (**AMR**), GSM-based Street Light system and SMS-based Fault management system. In addition, **Advance Distribution Management System (ADMS)** is designed to replace the conventional SCADA-DMS-OMS system with features like integration of Smart Meter data/ Distributed Generation Integration and Single Data Model from GIS. Tata Power-DDL has also rolled out **Smart Meters** for all its consumers and has installed more than 0.2 million smart meters for its customers.

A **Smart Grid Lab**, first of its kind in India, has been established to showcase futuristic technologies. Recently it has been recognized by **Government of India (GoI)** as **In-House R&D Unit**. Tata Power-DDL is also working with various collaborators/institutions to develop **new-age digitally integrated solutions** for ensuring growth beyond its licensed area, revenue stream diversification, enhancing operational efficiency, employee development and engagement, branding and development of low cost and scalable solutions for the Power Sector. The lab also demonstrates live simulations of the latest technologies like the Advanced Distribution Management System, Smart Meters, Battery Energy Storage System and Electric Vehicles.

Tata Power-DDL has also developed with Fujitsu 16 business cases on advanced Data Analytics for improving reliability through prediction of faults, Asset Optimization, Resource Planning, Theft Detection, Loss Prediction and Prevention, enhance Employee Engagement and Development, predicting target consumers for Demand Side Management levers, etc. In its canvas of Industrial and Research Partnership, Tata Power-DDL has collaborated with 111 partners across the globe.

Besides this, Tata Power-DDL has become the first Indian Utility to install and test Power Quality Monitors to check and mitigate the challenges of voltage sags and harmonics in the network and which shall further get aggravated with DER and EV integration. Tata Power Delhi Distribution Limited and U.S. Trade and Development Agency (USTDA) have collaborated to develop the Regulatory and Business Case for Distributed Energy Resources in India.

Tata Power-DDL has also collaborated with M/s AES and M/s Mitsubishi and installed **South Asia's 1st Grid Connected Battery Energy Storage System** for maintaining reliability as well as balancing the reactive power compensation parameter. Tata Power-DDL has also collaborated with Nexcharge to power up **India's First Grid Connected Community Energy Storage System (CESS)** having capacity of 150 kW/ 4 hours at Rani Bagh, Delhi.

Tata Power-DDL had also collaborated with Enedis, Schneider Electric, Odit-e & VaasaETT to Implement Smart Grid Demonstrator to implement the three use cases on dedicated sections of Tata Power-DDL distribution network, which include maximizing local consumption of Renewable Energy Sources generation, boosting the consumption of local energy with an adapted Demand Side Management and improving the resilience of the local energy system through islanding capability of the micro grid in case of an outage occurring within its area.

C) CUSTOMER SERVICES

On the customer front, Tata Power-DDL has achieved an unprecedented **score of 96 in Customer Delight and Happiness Index**. In order to provide various facilities and services to its consumers for their ease and convenience, Tata Power-DDL has implemented several initiatives such as 24X7 Integrated Helpline, Mobile Application for both iOS and Android users, bilingual website, Multiple Payment Avenues, end-to-end online services for New Connection, etc. Tata Power-DDL has developed and deployed Android-based application – ‘Smart Revenue Recovery Device (SRDD)’, which captures details pertaining to payment collection, Disconnection Order, image of meter, all visits history, etc. Few of the other key initiatives undertaken by Tata Power-DDL to enhance reliability and consequently enhance consumer delight are dedicated feeders for high-end consumers, SMS-based fault repair patrolling team, automated load growth planning, ADMS to promptly identify the fault area, mobile transformers to ensure uninterrupted power supply for longer duration, etc. Other consumer convenience services include doorstep delivery of new connection, SMS-based push-pull services, interactive and integrated web site with all world class services, and Discount coupons to key consumers, Legal Case Settlement Forums, etc. With the roll-out of Smart Meters for its consumers, Tata Power-DDL aims to expand its Energy Efficiency initiatives including Automated Demand Response (ADR) for its employees. Tata Power-DDL is also advocating for regulations for implementing rooftop solar plants for consumers and has an installed a capacity of 7.1 MW at the consumer premises. We have embraced digitalization in all our customer services and our **Digital Payment Index** has moved to 77%, demonstrating increased customer confidence. We have also opened up **2 All Women Customer Care Centers** empowering our women employees to lead from the front.

D) HUMAN RESOURCES

Tata Power-DDL has been recognized among the ‘**Dream Companies to Work For**’ at Asia’s Best Employer Brand Awards 2020 by CMO Asia. Tata Power-DDL has instituted a 360 degree feedback for our distributed leadership team which provided many critical insights to our leaders for further improvement of their leadership effectiveness. We also achieved an **Employee Engagement and Happiness Survey score of 86** which clearly demonstrates our movement to an “Employer of Choice”. Tata Power-DDL is also engaging with utilities across the world through its Employee Engagement Initiatives to harness the best practices adopted across leading utilities.

Imbibing the TATA culture of diversity and inclusion, Tata Power-DDL has designed a Customized Leadership Program for Women Employees – ‘Women In Leadership League (WILL)’ which comprises of guest lectures by successful businesswomen, leaders and academicians. The organization has taken several initiatives for the overall growth of the employees. Within Capability development, the organization provides opportunities for higher education including Post Graduation programs from Emeritus Institute of Management (a Collaboration between MIT Sloan School of Management, Columbia Business School and Tuck School of business) with 50:50 Course fee sponsorship. Automated Functional Competency Assessment Module (PACE) has also been launched, which gives input for stating the specific development areas in terms of ‘On-the-job Learning’ and ‘Training by Experts’. A conscious and deliberate approach is

undertaken to develop and retain people with aptitude and abilities to meet the current and future organizational requirements.

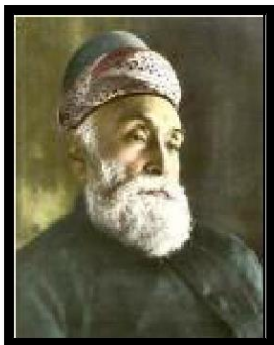
E) CHANGE MANAGEMENT

Tata Power-DDL has collaborated with more than 160 leading technology partners / institutions like GE, IBM, ENEL, ENEDIS, Honeywell, 3M Technologies, Omron, ABB, MIT, University of Chicago, Stanford University, Ryerson University, USTDA, etc. to find innovative solutions in electricity distribution. Tata Power-DDL is not only working to provide reliable and quality power to the consumers within its licensed area but also crafting a niche by achieving sectorial sustenance to become a world class leader by its Innovative Technology adoption by participating in GIUNC, Employee Exchange programs, Learning and Development, Digitization and Technical collaborations.

F) ADDITIONAL INFORMATION OF RELEVANCE

Tata Power-DDL is an ISO 9001, ISO 14001, ISO 18001, ISO 27001, ISO 27001, ISO 23001, ISO 31001 and OHSAS 18001 certified company. Tata Power also received SA 8000: 2008 and PCMM certification (in 2009) making it the first power distribution utility in the world and country respectively to obtain the same.

TATA'S LEGACY OF COMMUNITY DEVELOPMENT

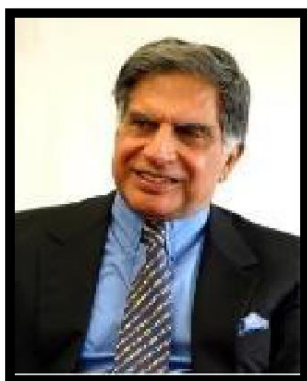
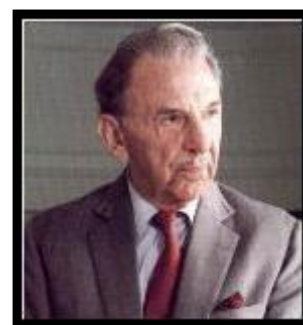


'In a free enterprise, the community is not just another stakeholder in business, but is in fact the very purpose of its Existence.'

~ Mr. Jamsetji N. Tata; (Founder, Tata Group)

'In every city, town or village, large or small, there is always a need for improvement, for help, for relief, for leadership and for guidance. I suggest that the most significant contribution organized industry can make is by identifying itself with the life and problems of the people of the community to which it belongs and by applying its resources, skills and talents, to the extent that it can reasonably spare them to serve and help them.

~ Mr. J. R. D. Tata



The philosophy of corporate social responsibility as practiced by Tata Group is a legacy of its founders. The multitude of community initiatives the group has sown and fostered from its earliest days flows from this wellspring voluntary, as opposed to obligatory commitment.

~ Mr. Ratan N. Tata

This time is no different. It is a time to put the welfare of our communities ahead of anything else. We are proud of our many Tata employees that are on the frontlines, working as essentials workers during this time.

~ Mr. N Chandrasekaran



TATA POWER-DDL POLICIES



TATA POWER-DDL

OUR VISION

To be the most trusted and admired provider of reliable, competitive and sustainable power and services using technology and innovative solutions and be the utility of choice for all stakeholders.

OUR MISSION

Innovate to deliver world class services to the consumers

Create benchmarks to become a global utility leader with energy efficient services and clean energy solutions


Achieve excellence through safety, technology adoption, collaborations and teamwork

Reach out and engage in community development programs and initiatives

Empower employees, enrich creativity and enhance learning



with you Non-Stop



TATA POWER-DDL

CORE VALUES

Tata Power-DDL is a value-driven organisation and our **Six Core values** are an integral part of our work culture.

INTEGRITY

Conduct our business activities fairly with honesty and transparency so that they stand the test of public scrutiny

EXCELLENCE

Constantly strive to achieve the highest possible standards in our day-to-day work and the quality of services

UNITY

Work cohesively with all our stakeholders to build strong relationships based on tolerance, understanding and mutual co-operation

UNDERSTANDING


Show respect, care, compassion and humanity towards our colleagues and customers and work for the benefit of the communities at large

RESPONSIBILITY


Be responsible and sensitive to the communities and environment and always ensure that what comes from the people also goes back to them many times over

AGILITY

Work in a speedy and responsive manner and be proactive and innovative in our approach



with you Non-Stop



TATA POWER-DDL


Affirmative Action Policy

Tata Power-DDL believes in the principle of social equity and justice and hence the interventions encompass needs of the socially & economically weaker sections at large, specifically Scheduled Caste and Scheduled Tribes. Tata Power-DDL recognises in bringing about an overall economic development in the society by creation of equal opportunities and inclusive growth for all sections of the society.

CODE OF CONDUCT

- TATA Power-DDL will neither practice nor support conscious discrimination in any form and recognises that diversity in the workplace positively impacts business.
- TATA Power-DDL will promote positive discrimination in the employment of applicants belonging to disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe communities, if such applicants possess competitive skills and job credentials.
- TATA Power-DDL's selection of the business partner is not based on any consideration other than normal business parameters. In case of equal business offers, TATA Power-DDL will encourage business partners belonging to a socially disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe community.
- TATA Power-DDL will make all efforts for up skilling the employees and upgrading the skill level of the employees from disadvantaged sections of the society by providing the required trainings.
- TATA Power-DDL will have a partnership program with Schools and Educational Institutes to assist in upward mobility of talented children and youth from marginalised communities by increasing access to quality education through Financial Aid, Trainings & Counselling etc.
- TATA Power-DDL will have policy and necessary information available on its internal and external communication channels to encourage application from disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe community


TATA Power-DDL will have a Cross Functional AA Apex Committee which is led by CEO. The Committee will guide and review the AA initiatives, incorporate the Principles and provide strategic direction.




GANESH SRINIVASAN
 Chief Executive Officer

Date: 23rd March, 2020

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TATA POWER-DDL



Climate Change Policy

TATA Power-DDL will play a leadership role in climate change by being knowledgeable, responsive and trustworthy and by adopting environment friendly technologies, business practices and innovation, while pursuing our growth aspirations and enhancement of shareholder value.

TATA Power-DDL will measure its carbon footprint and will strive to :

- Be the benchmark in our segment of industry on the carbon footprint of our operations
- Engage actively in climate change advocacy and the shaping of regulations for business
- Incorporate 'green' perspective in all key organisational processes

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CSR AT TATA POWER-DDL

The philosophy of Corporate Social Responsibility as practiced by Tata Group is a legacy of its founders. The multitude of community initiatives the group has sown and fostered were derived post need assessment conducted by various NGO partners. It is seen to stretch beyond the statutory obligation to comply with legislation and the companies voluntarily taking further steps to improve the quality of life for the local community and society.

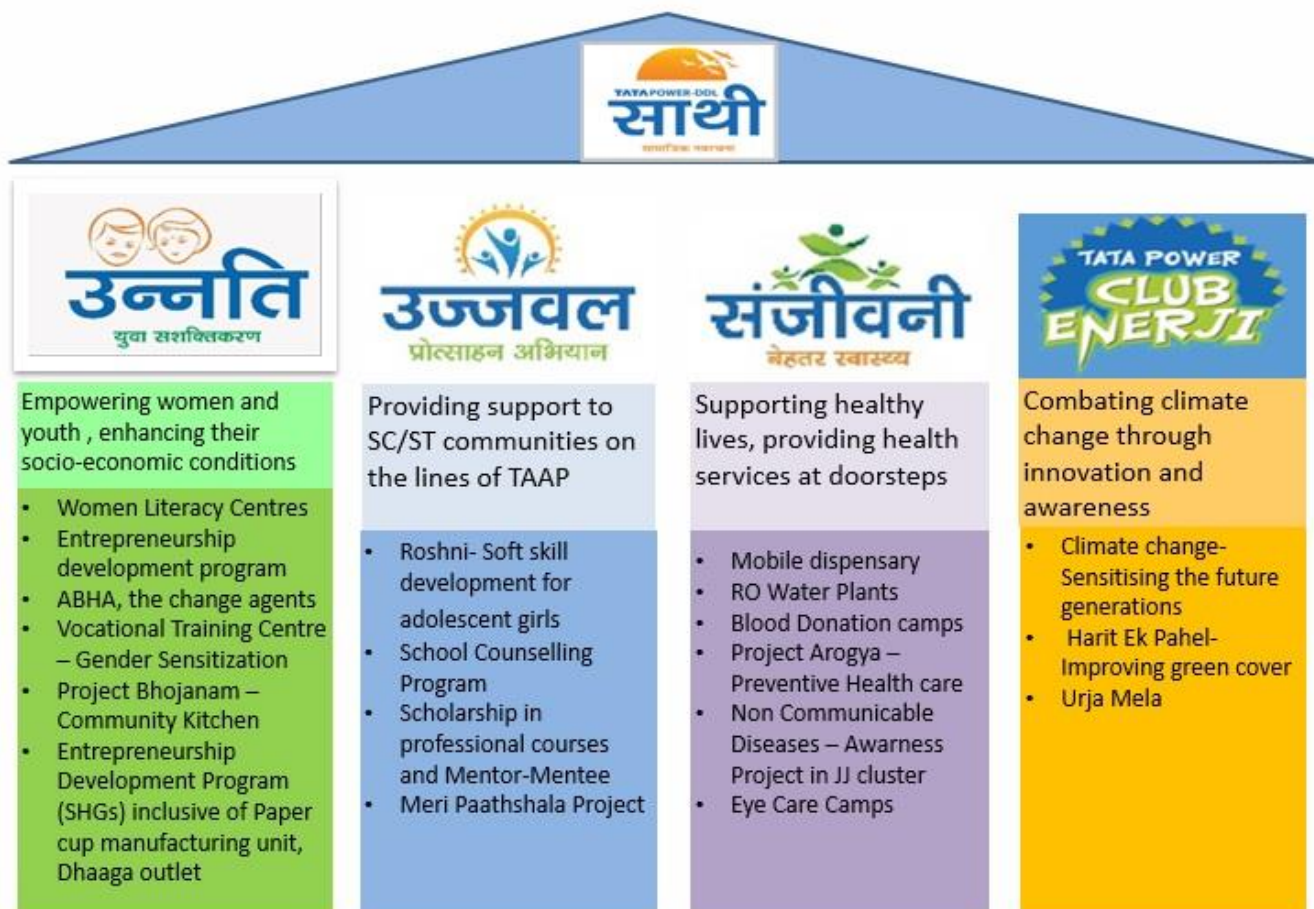
At Tata Power-DDL, rich heritage and unmatched legacy of Tata group for holistic development of underprivileged communities, societies & nation becomes the guiding force for adoption of community development initiatives. The community outreach programs, working on the lines of triple bottom line approach, aim to serve key communities in a systematic & planned way.

Target Communities

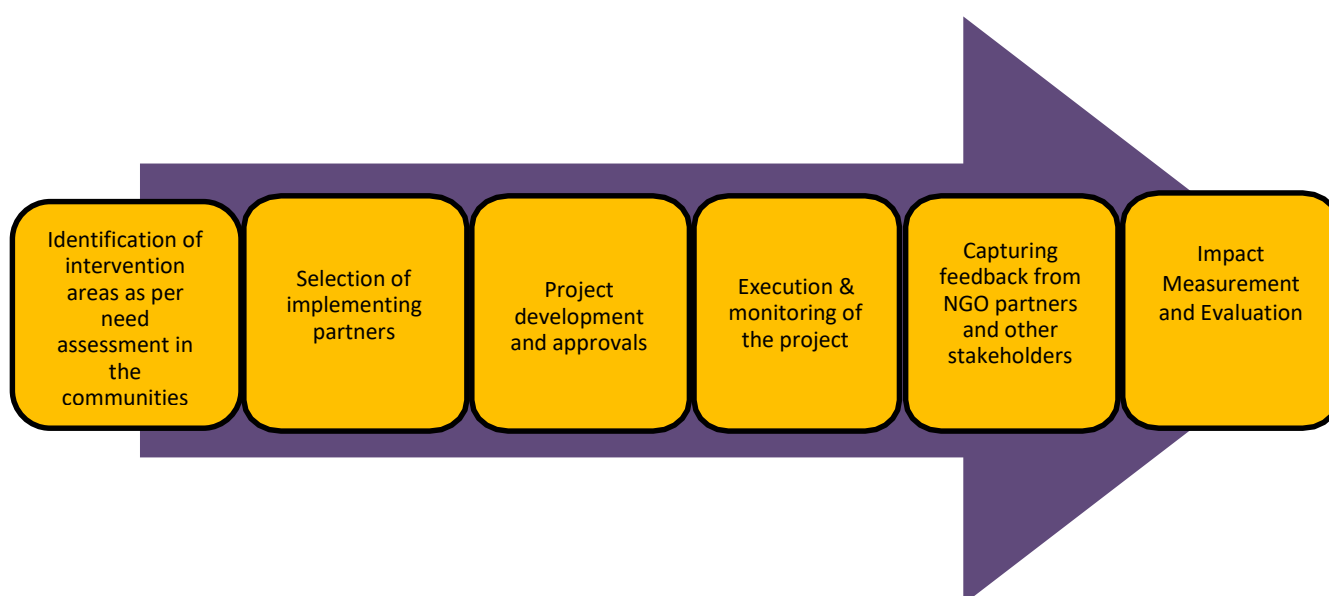
The target communities cover all the inhabitants residing in 220+ JJ clusters and resettlement colonies, unauthorized colonies and villages falling under Tata Power-DDL's area of operation and other business development locations. These slums are inhabited by 2,00,000 households/Jhuggi Jhopris which form the key community. These clusters are scattered and have minimal civic amenities. Majority of the residents are migrants who drifted from their native place to Delhi in search of better living and employment opportunities. The individuals residing in these clusters face basic problems of Employment, Health, Hygiene, Education and Infrastructure. The analysis of poverty levels of these areas reveals that majority of the population is from the Below Poverty Line (BPL) category, which reflects the deprivation and vulnerability of these people. A demographic profiling & Socio Economic survey showed that these residents are illiterate and do not have access to potable water, health facilities and skill development training which act as a barrier in their path of development. These clusters also have a very high representation of SC/ST communities that further emphasizes on the need for inducing various developmental initiatives for underserved communities.

On priority, utmost efforts are made to transform, empower and strengthen the lives of people residing in these slums/ JJ cluster areas. Hence, creating avenues for education, health services, skill generation programs and empowering communities in these clusters has been the primary objectives of community development at Tata Power-DDL.

CSR FRAMEWORK AT TATA POWER-DDL



CSR IMPLEMENTATION



TATA POWER-DDL'S CSR LINKAGE WITH UN'S SUSTAINABLE DEVELOPMENT GOALS



उन्नति

युवा सशक्तिकरण



Women Literacy Centre

FY 20-21
WLC: 350
Beneficiaries: 23599



ABHA

FY 20-21
841 ABHA



Entrepreneurship Development Program

FY 20-21
SHG- 181
No of Women- 1810



Vocational Training Centre & Tutorial Classes

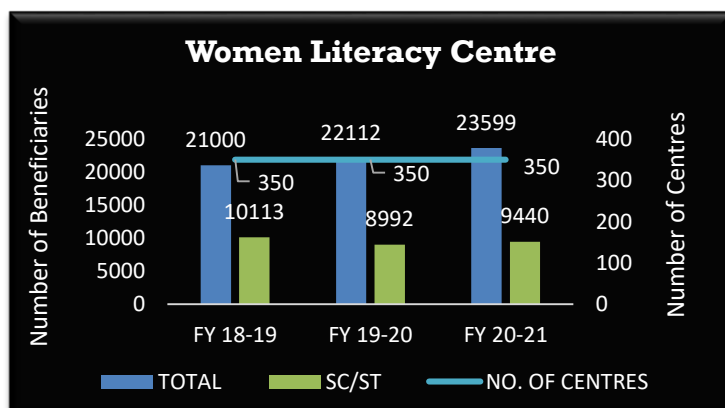
FY 20-21
VT Centers: 20
Beneficiaries (including Tutorials): 7607

UNNATI



Women Literacy Centre

A large section of the female populace residing in the JJ clusters of North and North-West Delhi are illiterate and never had the opportunity to enroll themselves in schools and colleges. Tata Power-DDL identified this concern as one of the intervention areas and started the Women Literacy Program in 2006-07. Under this program, an educated woman from the community is identified as an instructor and her house serves as the classroom. The classroom is equipped with a computer having a built-in speech-based learning software provided by Tata Consultancy Services (TCS), a Hindi newspaper, small library facility, a blackboard, display charts and stationary items to support the instructor.



Along with imparting Functional literacy, the beneficiaries are also given awareness sessions on health issues, sanitation and safety. The timeline of the module is six months and the duration of classes is 1.5 to 2 hours each day, six days a week. This way each Centre imparts functional literacy to 60 women in a year.

The program has seen great success over the years. They can now read, write, travel on their own, make their own signatures instead of a thumbprint, operate their bank account and can even help their children in studies. This program also empowers these women financially as many choose to become instructors after completing the functional literacy course.

To instil a sense of pride and accomplishment in the beneficiaries, examinations were conducted this year across 12 districts. The exams are conducted to measure the competency and efficiency of the WLC beneficiaries after which a certificate is provided to each beneficiary in which their grades are declared. Therefore, it creates a sense of achievement and satisfaction to a beneficiary within their community.

The program with an initial strength of only 2 WLCs has grown to 350 WLCs today and till FY 20 has imparted functional literacy to approximately 1,29,941 women.

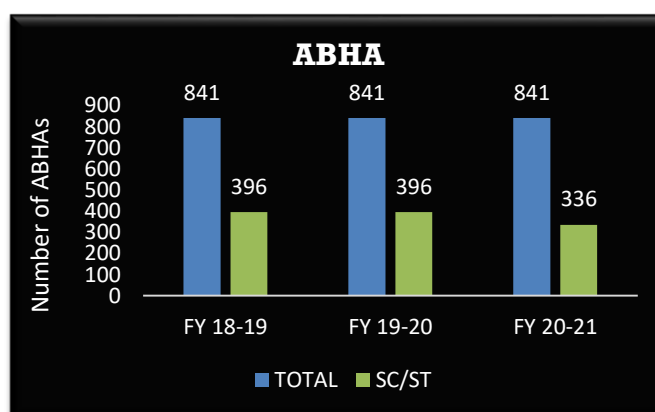


ABHA



Many beneficiaries of WLCs post completion of the functional literacy course are recruited as ABHA (brand ambassadors) in their respective communities wherein they promote and sensitize communities about various CSR programs like vocational training, free health services through mobile dispensaries, scholarship program, etc. ABHAs assist the community in availing benefits of Tata Power-DDL's CSR initiatives and work as first consumer-contact points.

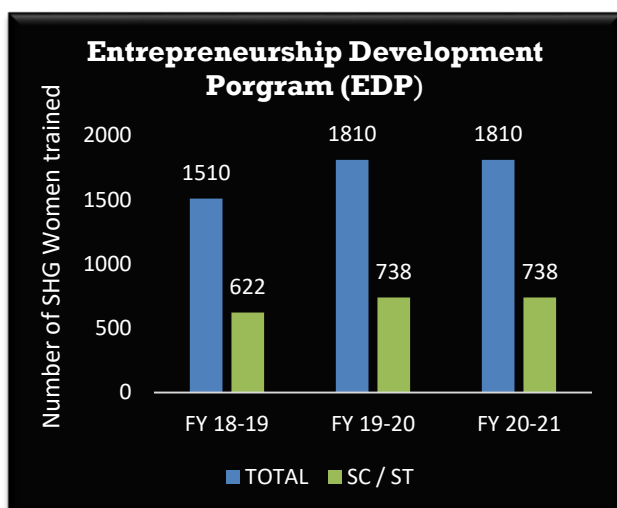
Currently 841 women are designated as ABHAs and are working dedicatedly in the community. Monthly sessions are organized for regular monitoring and capacity building of associated ABHAs. ABHA Program has benefitted 4950 community women till FY 2020-2021.



Entrepreneurship Development through Self Help Groups

The Entrepreneurship Development Program (EDP) was started in 2015, to provide avenues of financial autonomy to our female beneficiaries. The objective of the program was to develop a community platform for women by forming their Self-Help Groups (SHGs), link them to financial institutions like banks and explore different livelihood opportunities for them based on their skills and interests. Till FY 21, more than 180 SHGs have been trained in various trades like face mask preparation, Hand sanitizers packaging, Jute-based products, sanitary napkins packaging, Macramé work, home décor items, chocolate making, soft toys making, bangle making, etc. Through these small ventures, women have started earning in the range of Rs. 5000 to Rs. 8000/- per month.





At the expansion stage, these women are also being given knowledge and skills regarding marketing strategies. In order to promote their products on the external platform, various exhibition-cum-sale units have been organized by SHG Women and as a result, a lot of orders for various SHG products were received from different corporates. The products were also highly appreciated for their make and quality at these events. Recently, the groups have also started receiving orders from big organizations like Vistara Airlines, Parishodna, TAJ Hotels, TCS, etc.

Many of the women entrepreneurs have improved their lives through this program and have also developed confidence in themselves to prosper in life. This will not only provide them with opportunities to earn but will also help them to improve their quality of life



Vocational Training Centers

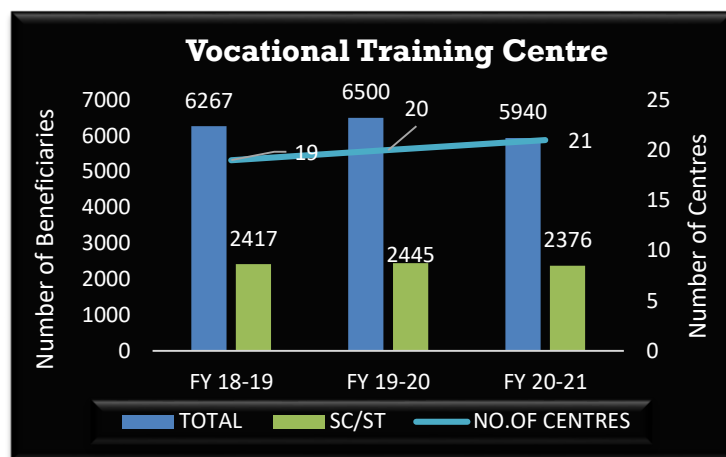


Vocational Training Centers (VTCs) were set up to provide livelihood opportunities to unemployed youth & school drop-outs enabling them to become employable and earn a living. Tata Power-DDL runs 20 such centers and 1 special center for differently abled known as Shad Training Centre. All these VTCs are located in proximity to the communities to ensure ease of access to the beneficiaries especially women.

Training in various vocations like computers, electrician, stitching, tailoring, beautician, retail chain, office assistant, hospitality management etc. is given at these centers.

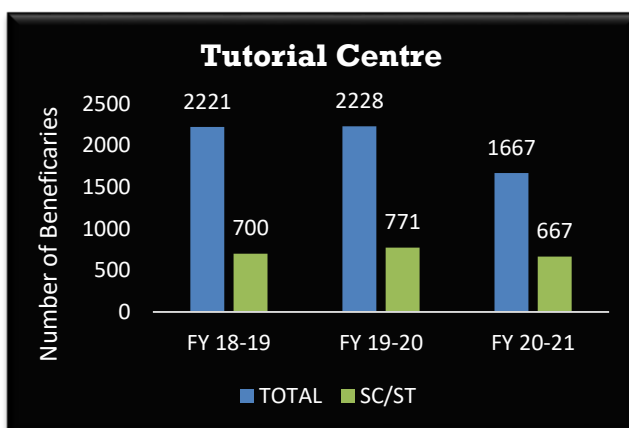
These courses are selected as per need assessment surveys carried out by our NGO partners. All the vocations provide high placement prospects to the beneficiaries and also enables them to start their own ventures.

5,940 youth pursued various courses at our VT centers in the last Financial Year (2020-2021). Vocational Training Program has benefitted **34,232 beneficiaries** till FY 2020-2021.



Tutorial Classes

The socio economic status of the families residing in our JJ clusters proves to be obstacle in imparting quality education to their wards. Poor quality education, lack of infrastructure within schools and a disorganized evaluation system, all lead to loss of interest in studies adding to the dropout rate. After voluntarily dropping out of mainstream education system, these wards who are still in their teens, either get entrapped in anti-social activities or start working in order to support their families. These teens are underpaid, and are vulnerable to various addictions. This aggravates the problem of child labor leading to exploitation at their workplaces.



Tutorial classes are provided to school going students of standard I-X wherein they receive free supplementary education. A qualified teacher is appointed who helps the students complete their homework and solve general queries regarding various subjects like Mathematics, English, Science, etc. Tutorial Program has benefitted **13,028 beneficiaries** till FY 2020-2021.



उज्ज्वल

प्रोत्साहन अभियान



**Roshni: Soft Skill Development Training
for Adolescent Girl students**

FY 20-21

**No. of Schools – 15
Beneficiaries - 4800**



**'Meri Paathshala' program for out-
of-school children**

FY 20-21

**No. of Schools – 17
No. of STCs- 20
Beneficiaries - 700**



**Scholarship in professional
Courses**

FY 20-21

**No. of
beneficiaries: 600**



**Mentor Mentee Program for ITI
Students**

FY 20-21

**No. of
beneficiaries: 300**

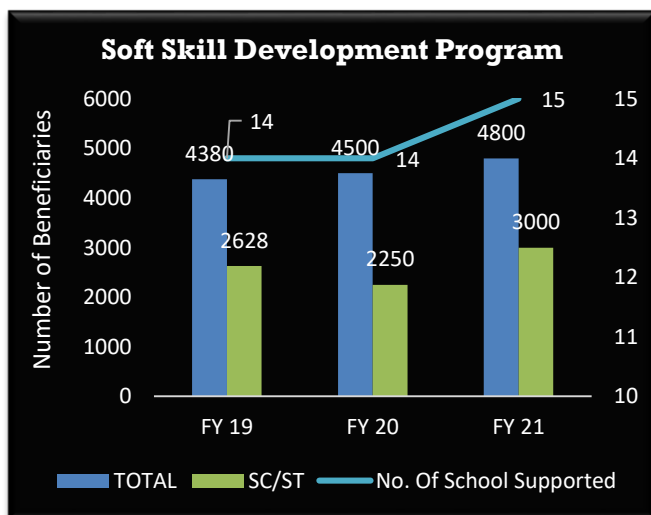
UJJWAL



Education: Soft Skill Development Training Program for Girl students

Often girls from underserved communities, lack the opportunity and guidance required during their formative years, due to various cultural and social barriers. In order to bridge this gap, a soft skills training program was specifically designed for adolescent girls,

The Roshni Foundation & Academic support program focus extensively on Life Skills Training, ability to interact with people, demonstrate pleasing demeanor, ability to put forward own opinion before others, ability to give speech in public, oriented towards goal and basic written English skills, spoken English, Grammatical errors, Exam preparation tips, Time management awareness of college admission process imparted by professional Trainers. This year during the outbreak of Covid-19 pandemic and closure of government schools, the program was carried out through virtual platform.



With the impact of the program and based on the self-evaluation, more than 70% have reported higher confidence and a significant number of Roshni beneficiaries are now pursuing higher education from University of Delhi Colleges, Diploma of Air Hostess from Franklin Institute **4800 girls from 15 Government Schools, which includes 3000 students of AA Community were benefitted in the FY 2020-21 through the program.**



Education: Meri Paathshala Program

Tata Power-DDL “Meri Pathshala” program started in FY 2019-20 with the objective to bring every underprivileged out-of-school child into the formal schooling. Under the program, Tata Power-DDL supports Delhi government by providing quality education to out-of-school children of 10 STCs (Special Training Centres) every year for 5 years in terms of Digital Class Rooms, Education & Stationery kits, school uniforms & shoes, indoor and outdoor sports items, graffiti works in the (STC) class rooms and conducting motivational sessions, ice breaking & educational games, fun and outdoor activities etc. by Professional SIG team and other volunteers from different departments. This program has successfully carried out in the second year benefitting 700 students of 20 STCs including 425 from the AA community



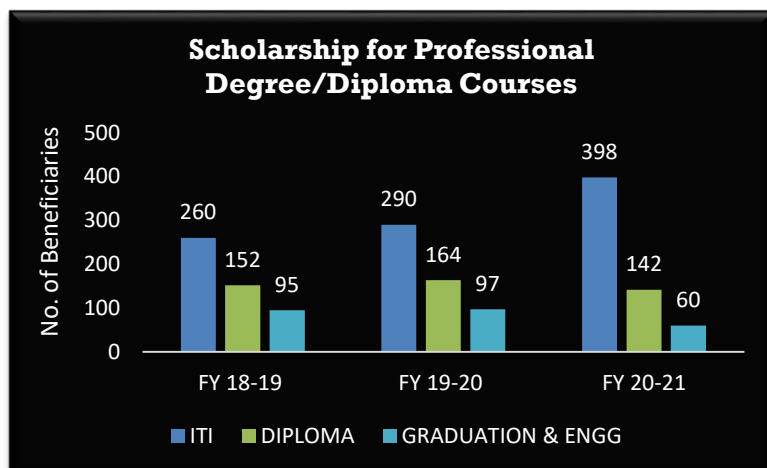
The “Meri Pathshala” support created interest amongst the parents as well and started sending their kids to the school regularly. With the impact of the program, there was 100 percent enrolment of STC students into mainstream education in FY 2019-20 in comparison with less than 65 % before the Meri Pathshala support.



Employability: Scholarship for the students pursuing Professional Courses

Under the ambit of Employability, Tata Power-DDL started distributing scholarship to students pursuing various professional courses. The SC/ST students are selected on means-cum-need basis after accepting recommendations from the Principals of the respective Government Institutions and are nominated by the Principals of respective Institutions in our operational area. They are provided financial assistance to meet their annual tuition fee and lab charges etc. Tata Power-DDL also offers Internship / Industrial training to these students to meet their subject curriculum which gives them some practical exposure in various departments of the company and increases their chances of employability after completion of their respective degree course.



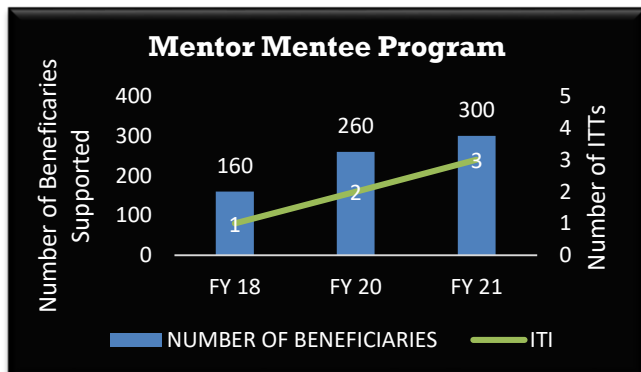


Over 7000 students pursuing technical & professional courses like ITI, Diploma, Engineering, Graduation & post-graduation courses from reputed Technical Institutions and university colleges have been supported since 2007. **600 students of AA community were awarded scholarships in the FY 2020-21.**



Employability: Mentor-Mentee Program for ITI Students

The 3rd Phase of Mentor-Mentee program for the ITI students under the Tata Affirmative Action Program has been successfully carried out in the year 2020-21, where students from 3 ITI's in different trades were mentored by over 200 employees of Tata Power-DDL throughout their academic session.

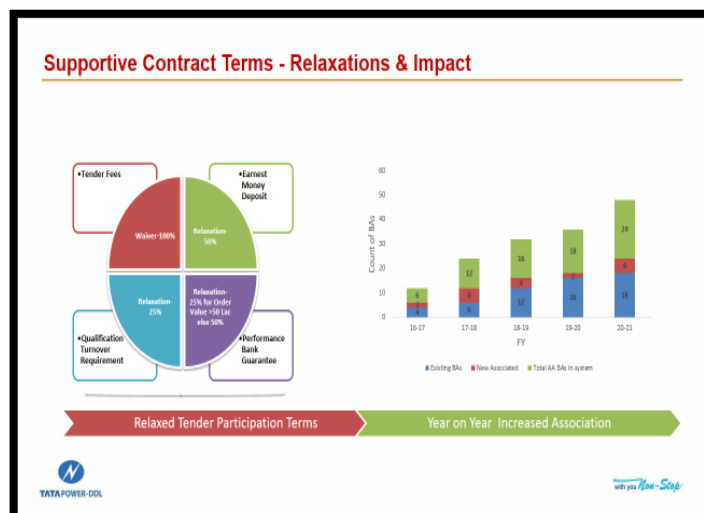


720 students from 3 ITI's (ITI Jahangirpuri, ITI Dheerpur & ITI Mangolpuri) were benefitted through the Mentor-Mentee program till FY 21.

Entrepreneurship: Support to AA Vendors

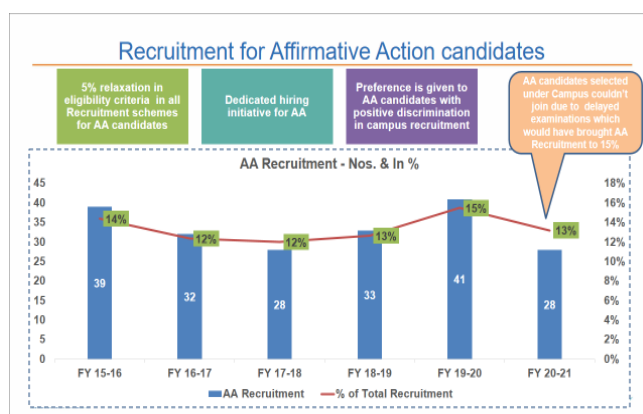
Tata Power-DDL shares its expectations with the identified/potential AA vendors for providing goods & services and does necessary handholding/development to groom them. One dedicated resource from Contracts department looks after acquisition and development of AA vendor and also works as single point of contact for AA entrepreneurs/vendors.

As a result, the range of products and services being procured from certain vendors are on the rise and number of vendor's touch base and business volume base have increased over the years. Tata Power-DDL has placed 24 repeat orders to the identified AA vendors in the year 2020-21



Employment: Recruitment at Tata Power-DDL

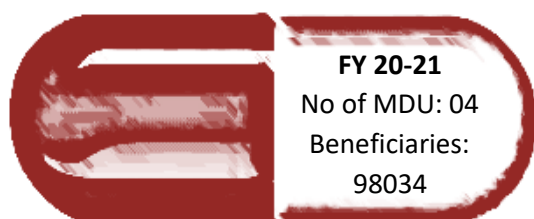
For campus interviews, such as Colleges/ Institutes/ Universities are chosen where AA community population is on the higher side. Further, relaxation in eligibility criteria is also given to AA candidates at the time of Recruitment and Pre-placement hands-on-training is also given to Polytechnic candidates



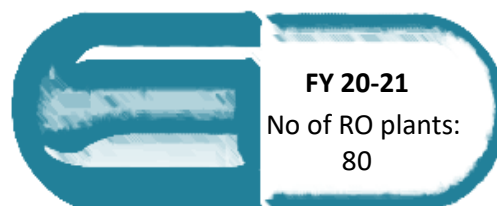
In FY 20-21, many AA beneficiaries have been given the opportunity to associate themselves with Tata Power-DDL and some of Affirmative Action (AA) program beneficiaries have been enrolled on the payrolls of Tata Power-DDL after successfully clearing the aptitude tests and interview. They have joined the organization for different work profiles.



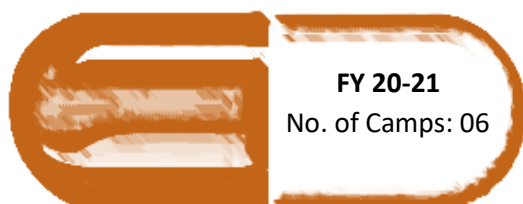
Mobile Dispensary



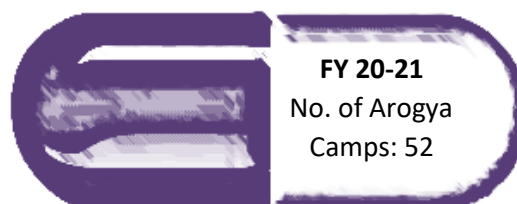
Potable Drinking Water Project (ATW Machine)



Blood Donation Camps



AROgyA Malnutrition



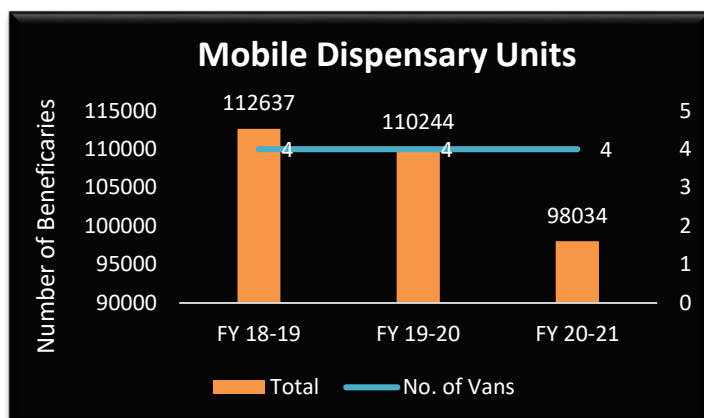
SANJEEVANI



Mobile Dispensary

Lack of sanitation and unhygienic living conditions of the residents of JJ Clusters have always been resulting in poor health indices. This adds to their already fragile age and inability to travel alone to hospitals/clinics.

To overcome the challenges, Tata Power-DDL under its SIG-Sanjeevani program, has been running 4 Mobile Dispensaries for the benefit of the inhabitants residing in 220+ JJ Clusters, resettlement, unauthorized colonies and villages at their doorsteps by providing basic healthcare facilities, where there are no permanent health facilities / Mohalla clinics available nearby. The services include free consultation, medication and sensitization on various topics related to health and hygiene.



The activities of Mobile Health Dispensaries covered two times a week and there are diversions to cover the aforesaid activities due to its wider approach and flexibility in terms of spatial area and population. Approx. one Lakh people have been benefitted in the FY 2020-21 through the initiative.

Apart from, focused sessions were taken up at JJ Clusters and Vocational Training-cum-Tutorial Centres, where awareness sessions on lifestyle diseases, sanitation, general cleanliness and personal hygiene were conducted by the Mobile Dispensary Doctors & Para medical team.

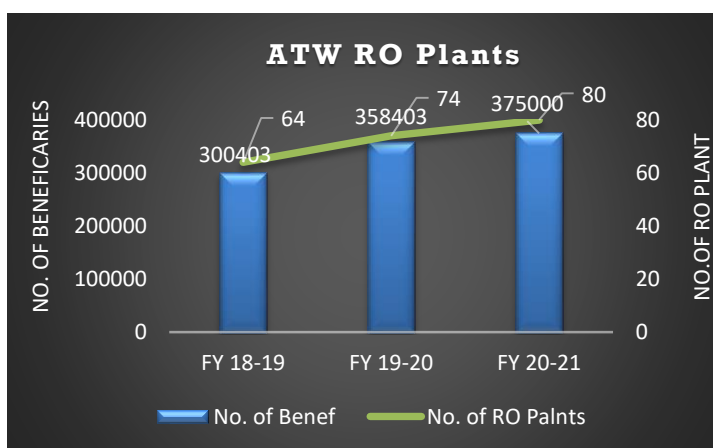


PURE: Purified RO Water at Economical Price (ATW Machine)



Depleting water quality in the water sources including wells due to various factors including contamination due to industrial waste without proper treatment was a growing concern which predominantly affect the slum areas of Delhi, particularly JJ Clusters. While Delhi Jal Board was working to address the issue, it was also necessary to have multi-stakeholder engagement to collectively work in this direction.

In order to address the challenges faced by JJ Cluster which were its neighborhood community as well as low-end customers Tata Power-DDL has installed 80 Industrial RO Plants in the JJ clusters (slums), resettlement colonies, Government Educational Institutions and Delhi Metro stations for the benefit of the inhabitants, students and metro commuters. Also, 20 SHG Women are engaged for the day-to-day operations of the RO Plants installed in the JJ clusters & Delhi Metro stations at 16 locations.



The RO Plants having water purifying capacity of 500 LPH (Litre per Hour) directly benefitted 3.75 Lakh people every day.

The initiative also provides two-pronged solutions. Firstly, it address the drinking water issue for the communities (slum dwellers from disadvantaged sections of society). Secondly, it provides a sustainable livelihood option for the Women Self Help group Members engaged for the day-to-day operations of the RO sites in JJ Clusters & Metro stations, earning their additional household income from each RO Unit.



Blood Donation Camps

Tata Power-DDL in association with Red Cross Society organizes blood donation camps wherein employees, family members and consumers contribute towards saving lives in distress. Being a corporate donor, Tata Power-DDL employee can avail facilities from Red Cross's blood bank through a doctor's prescription. Tata Power- DDL has received many awards by the Indian Red Cross society for its contributions. Till FY21, Total 4902 units Blood were collected on account of the Blood Donation Camps for the patients in need.



AROgya Malnutrition



Our Health services so far has been providing basic healthcare facilities, include free consultation, medication and sensitization on various topics related to health and hygiene. It has been recognized by World Bank / UN / Government of India that preventive health care is more important in making the community healthy. Nutrition is one of the critical areas to eradicate morbidity, anemia, mortality and stunting among the children of 0-5 years and pregnant women.



Keeping the above aspect in thought, Social Impact Group started working towards preventive health care initiative among the community and launched the Arogya Project in Oct 2019 at one of our JJ Clusters Udham Singh Park, Wazirpur Industrial Area in association with the NGO Eduequest and support of the Abhas of the area. The objective of the project was to create awareness and facilitating desired services to bring every child and pregnant women out of the prevalence of Malnutrition.

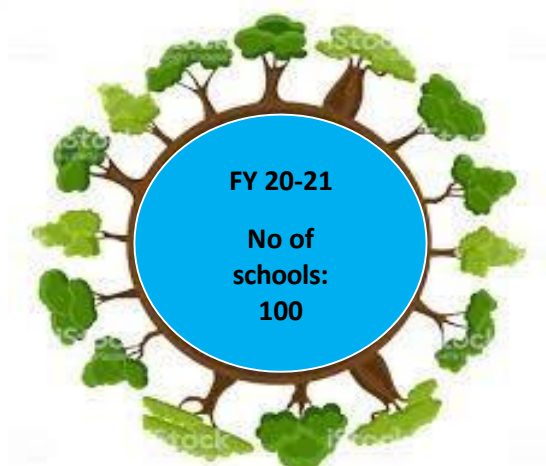
Modality of the project and impact of the program

Under the project, 568 beneficiaries consists of 39 pregnant women and 529 children in the age of group of 1-5 years registered. The Arogya camps are organized once in a week by the doctor and para medical team of mobile dispensary, where the mothers and pregnant women are educated on food for them, children and babies through videos, charts and how to make healthy food with different type of recipes. They are also educated on the importance of food distributed from Aanganwadi. Most of the children are now attending the Aanganwadi for meal. The Abhas engaged in the project are also taking the children to the Aanganwadi. Apart from this, check-up on Blood Pressure, Blood sugar, measurement of weight and height, distribution of Vitamin D & Iron tablets to the children and pregnant women and taking regular follow up of the children and the women are done through the Abhas.

TATA POWER CLUB ENERJI *Jiyo Power Se!*



Club Enerji Sensitization



Harit Ek Pahal

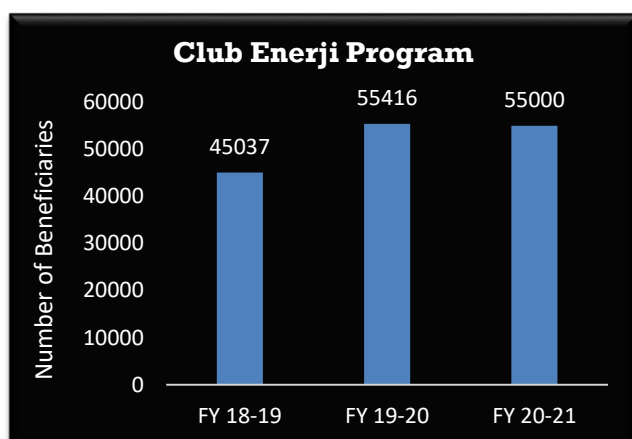


CLUB ENERJI



Club Enerji Sensitization

In the present scenario the electricity demand is rising all over the world, more so in developing countries. To bridge the gap of demand and supply of power it is very much required to ensure a judicious practice for electricity consumption at domestic and commercial level.



Considering the limited quantum of fossil fuels available ***‘Electricity Saved is Electricity Generated’*** becomes the mantra for sustaining the growth and development. The need of hour is conservation and judicious use of electricity. To make a difference to the rampant power crises and the general lack of concern and awareness, years back a lamp was lit, to spread the light of awareness on Energy Conservation technics.

Club Enerji, is a unique initiative of Tata Power-DDL and is based on the maxim of ‘Collaborating to Conserve’. Tata Power- DDL Club Enerji was formed in October 2004. It is a mass sensitization program to bring in attitudinal & behavioral changes among the residents of our distribution area. Every year, schools are selected for organizing sensitization sessions on the basis their willingness and commitment to support Tata Power-DDL’s drive.

Under Club Enerji Phase-XIII 55,000 students have been sensitized. The students were sensitized through online and offline sessions. E Learning Friday was promoted among Club Enerji schools, which encouraged students to participate in the various quizzes, where 50% of participants were from Delhi across India. Online Slogan, Drawing and Slogan Competitions were organized and was reached to 216 Club Enerji member schools, where entries were received from 100 schools. 24 students were awarded out of the total of 250 students who participated in the said competition.

Due to Covid-19 pandemic, a symbolic Urja Mela was organized, in which 75 schools participated. The winners of Online Competitions were awarded in the event. On the Spot Drawing and Science Model Competitions were organized and winners were also awarded. This time Maximum Participation award was also introduced for schools in which 20 schools were awarded.

The Club Enerji Booklet was revised with addition of contents such as Air Pollution, Health & Hygiene and fact checks for the same. A digitized version of it was created and released in the

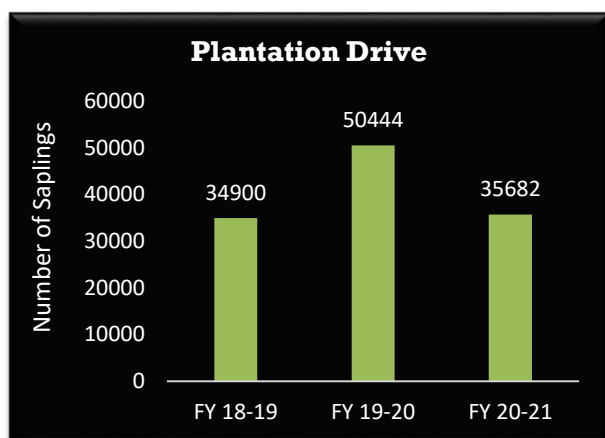


Harit Ek Pahel



Taking inspiration from the quote of Warren Buffet “Someone’s sitting in the shade today because someone planted a tree long time ago” Tata Power-DDL initiated mega plantation drives called “Harit Ek Pahel”. We planted more than 35,682 saplings, in the year 2020-21.

**Delhi Government
has nominated
Tata Power-DDL as
‘Greening Agency’**



These saplings were planted at various schools, RWA’s, Parks, Police Stations, CRPF and various office locations. The saplings planted were entirely free of cost from the Forest Department, Delhi parks and the Garden society Nurseries of Delhi Government. 2, 82, 895 saplings have been planted till FY 21.

EMPLOYEE VOLUNTEERING

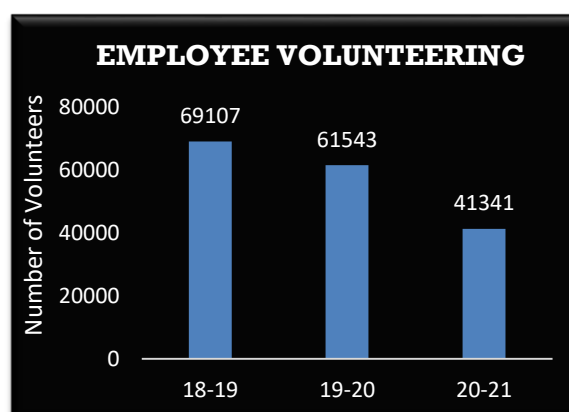


Volunteering activities at Tata Power-DDL

At Tata Power-DDL, we believe in the philosophy of giving back to the society, multifold. We encourage our employees be the spark of change that creates a beautiful tomorrow where all coexist in peace and tranquillity. We strive on continuous employees & business associates engagement in various volunteering activities through different CSR initiatives throughout the year. Tata Volunteering Week is one such platform, held bi-annually, across Tata Group companies. Herein, volunteering is not just for the employees, but their families are also welcome to serve the communities. Volunteers have a whole gamut of activities to choose from like organizing Personality Building sessions, Career counselling, Voter Awareness session, Community Reach Out Program (CROP), Sports meet for beneficiaries of VT Centers, Tree Plantation, Walkathons, Drug de-addiction camps, Blood Donation Camps, Hands of Warmth activity, Book donation, Roti bank initiative, Cleanliness drives, Health and Hygiene kits distribution etc.



In FY 20-21, Tata Volunteering Week-14 and 15 were successfully conducted through collective efforts of all Tata Power-DDL employees, SLT members and our Business Associate employees. The year also witnessed active participation of employees at different Business Development locations who came up with unique activities, various theme based sessions, Cleanliness drives, distribution of COVID-19 relief kits etc. with communities.



Due to the outbreak of COVID-19, for the first time ever TVW 14 was carried on complete virtual mode wherein a plethora of activities were organized ranging from Awareness session on COVID, safety sessions, feeding stray animals etc. As the situations improved a bit TVW 15 offered a combination of both offline and onsite activities. The combined efforts of all Tata Power-DDL employees helped us achieve 41341 volunteering hours in FY 20-21. The volunteers nominated and registered their volunteering experience on the SEWA Portal. Time and again, Tata Power-DDL has received awards for highest number of volunteering hours, highest participation rate under Tata Volunteering Week and the same was received for TVW 14 as well.

CSR AT BUSINESS DEVELOPMENT LOCATIONS: LUCKNOW AND RANCHI

Tata Power DDL in recent years has been expanding its core services across the country which also adds to the company's liability to provide support services in such areas. CSR initiatives were started in Ranchi (Jharkhand) & Lucknow (Uttar Pradesh) earlier this year to promote employment, education, environment & empowerment through programs like Vocational training, Women Literacy Centre, Self Help Groups, Club Enerji sessions, Tree Plantations & Eye Camps for over all development of the society. More than 4000 beneficiaries have been benefitted and more than 1000 saplings were planted through CSR Initiatives at Lucknow and Ranchi.



NEW INITIATIVES, VALUE ADDITIONS & COLLABORATIONS

CSR Effectiveness Index

Having been functioning as a responsible corporate, a need was felt to develop a mechanism to check the efficacy of the CSR initiatives being implemented. Initially, this need was being met through third-party assessments conducted by reputed organizations and academic institutions. These assessments were conducted once in every two-years and helped the CSR team to assess the present level of its initiatives and at the same time plan sustainable strategies for the future.

Thus, a need was felt to develop an in-house matrix or index that could help the CSR team to assess on a regular basis, the initiatives being implemented and understand if these were achieving the intended outcomes and the desired impact in the communities it serves.

Borrowing from the DAC model, the CSR team has developed an in-house index incorporating all the six-major criteria listed. However, the unique feature of the Index developed by Tata Power-DDL is that for each initiative evaluated by the index, Key Performance Indicators (KPIs) have been defined under each of these six criteria, which are unique and important to the particular initiative being assessed. This means that each initiative is treated according to its defined unique objectives and relevance to the community or the problem it intends to solve.

For a particular initiative/program, these six criteria are measured through these defined KPIs. They are relevance, coherence, effectiveness, efficiency, impact and sustainability.

E- Tablets Distribution to the Students of Government Schools

E- Learning has been a major transformation in the education amid the covid crisis with students turning to screens for their virtual classes. To support students cope with the challenges of availability of digital equipment and enable them to smoothly enter the realm of online education, Tata Power- DDL distributed E- tablets to 1602 students of classes XI and XII from 52 government schools associated with its Tata Affirmative Action Program & different CSR initiatives in its area of operation.

The purpose of distributing e- tablets was to make the online classes accessible to all students, especially those who do not have access to smartphones, laptops and internet facilities. The tablets were distributed to meritorious students so as to motivate them to work hard and to support their academic performance to fulfil their career aspirations. The distribution of tablets and support provided by teachers is also monitored.

As a result, tablets have encouraged meritorious students to pursue their education without any hindrance during the ongoing pandemic in their studies through the effective aid of technology. This has empowered the students by providing them access to an entire system of E- Education.

Distribution of Aids & Appliances to the differently abled

Tata Power-DDL, in association with Viklang Sahara Samiti, runs Viklang Margdarshan Kendra, wherein information and services for the differently-abled is provided and public advocacy & litigation for them is carried out, especially for those from the needy sections of the society.

The center provides counselling services and assistance to these people in obtaining a disability certificate from concerned hospitals, getting an identity card for the differently-abled, rail pass, bus pass, scholarships for differently-abled students, and their inclusion in the disable pension scheme of MLAs & Counsellors, financing differently-abled individuals for starting their own entrepreneurship ventures at a micro level etc.

In addition to this, Tata Power- DDL distributed 100 aids and appliances to the differently abled. The main aim of distributing aids and appliances among the differently abled is to empower them so that they can meet their basic needs and bring them into the mainstream society. This initiative helped them perform their daily day- today functions independently and ensure that they are at power with others.

Various devices such as tricycles, Wheel Chairs, Crutches, Hearing Aids and walker were distributed to the identified persons as per their requirement. To motivate them, a one to one interaction with CEO, Tata Power- DDL was also organized.

Telemedicine

At Tata Power- DDL, safety and health are given utmost priority. In alignment with this vision, mobile dispensary vans were started wherein free medicines and consultancy is provided to consumers residing in JJ Clusters, unauthorized colonies, Vocational Training Centres, and resettlement colonies at their doorstep. Four mobile dispensaries were deployed to visit the cluster on a routine basis in a year. The van consists of a doctor, counselor and a pharmacist.

During the pandemic, Tata Power- DDL came up with an innovative idea of deploying two mobile dispensaries so as to provide online consultancy as patients were reluctant to move out of their homes and visit hospitals/ clinics so as to avail access to healthcare services.

Telehealth contributed significantly in health care delivery during the pandemic. Telemedicine also played a significant role in screening for COVID-19 symptoms and delivering routine needs and follow-up care. The mobile dispensary did not only cater to the patient's covid needs, but also ensure that they have access to medicines for other existing illnesses as well.

Mobile telemedicine device was used to effectively transform and assess patient health data and report it to the doctor. The doctor provided free consultation online and the pharmacist issued medicines to the community beneficiaries based on the doctor's prescription. This helped prevent physical contact, thus decreased the risk of exposure and prevented potential transmission of infection.

Rejuvenation of Madipur Lake

Sustenance of urban water bodies is important so as to improve the quality of water. In addition, there is a need to recycle urban waste water to curtail environmental stress caused by dumping waste into natural ecosystems. Apart from water quality in the lakes, the lakes are poorly maintained. Over a period of time, due to siltation, municipal waste, construction waste, the holding capacity of lakes has been reduced to alarming levels. Also, these lakes, if restored, pose an opportunity to develop public and social infrastructure. This will help improve water quality of lakes, enhance water holding capacity through dredging, improve the ground water recharging capacity of the lakes through interventions, strengthen buns and recharge lakes with treated water, wherever possible in order to test the efficacy of Ox tubes, a pilot study is being carried out at Madipur Lake. The primary objective of the initiative is to address the immediate social need to preserve and maintain important water bodies in the city. The Pilot study at Madipur Lake will allow us to develop a system for lake conservation in a holistic manner. The pilot study

will help in evaluating Efficacy of Ox Tubes in increasing Dissolved Oxygen (DO) levels in Lakes.

On successful completion of pilot study a Portable aeration system for lakes can be developed which is easy to install with the benefits of quick DO improvements with lower power consumption, higher efficacy and lower footprint.

Sports for Rural Youth

Village Consumer Group was formed on 19 January, 2021 with the focus on rural belt of Bawana and Narela Villages in Tata Power-DDL. The population residing in these villages is still struggling to make their basic ends meet- such as health, water, education and sanitation. Accessing the needs mentioned above, is still a dream for them. The main aim is to identify and create a proper segment of consumers and areas belonging to rural belt under the licensed area of Tata Power-DDL & identify need, develop programs and work to ensure implementation.

For this, the plan is to promote sports among the youth of villages by organizing Inter Village Kabbadi Tournaments and by providing sports kits to raising players (Kabbadi Players, Wrestlers, and Athletes). Apart from this, a mobile dispensary is also deployed for their regular checkup and for creating awareness on health related services. These initiatives help to empower communities, and beneficiaries to develop skills and improve overall well- being and productivity. This will ensure holistic development of youth. The motive is to encourage rural youth to participate in national competition. This will also strengthen community bond and will built stronger, happier and safer communities.

Entrepreneurship Development Program

The covid- 19 pandemic opened doors to an entirely new business proposition for community women. During Covid- 19 pandemic, various products have been identified as per great market demand to ensure that livelihood opportunity for women is retained. Women manufactured a variety of face masks, such as 2 layered masks, 3 layered masks, filtered masks, masks for Tata Volunteering Week, etc. as per the requirement.

Demands for masks is so high that every day all the stock of masks produced is sold at affordable prices. The main aim has been to promote the use of masks amongst the masses and to make the masks available for poor and vulnerable people. The ongoing covid- 19 pandemic resulted in shortage of face masks and raw material that go into them, driving women to self- produce masks from household items. In addition to that, women have also enhanced their skills in various trades such as packaging of Hand sanitizer, Sanitary Napkins packaging, Lamp Designing during festivals etc.

Women were trained, provided material support and currently also they are making masks. This unit is self- sustainable and at this crisis time, this is not only providing services to the community but this is offering livelihood opportunities to the poor and needy women by honing their skills for tailoring. In these unprecedented times, when we are diligently fighting against the corona virus, women are playing an important role with immense courage and dedication and the masks have been a symbol of empowerment.

Digitized Platform for ABHA (Community Mobilizers)

The Covid- 19 pandemic has suddenly and abruptly forced community instructors to conduct their day-to-day activities virtually. ABHA program has been digitized so as to adhere to the safety guidelines to help prevent the spread of corona virus.

A Google form has been created for ABHAs to conduct surveys instead of visiting the community beneficiaries physically (door to door). Currently 841 women are designated as ABHAs and are using virtual platforms to spread awareness and conduct surveys. ABHAs also distributed masks and sanitizers and are sensitizing the community beneficiaries to undergo vaccine and registering those who are interested. Also, monthly sessions are organized for regular monitoring and capacity building of associated ABHAs.

Impact4Nutrition

Nutrition is a basic human need and a prerequisite to healthy life. A proper diet is essential from the very early stages of life for proper growth, development and to remain active. An important part of the nutrition gap is the information gap. Lack of knowledge is one of the important cause for poor nutrition. To be adequately nourished, access is essential to sufficient and good quality food and an understanding is required of what constitutes good diet for health. Hence, nutrition education is a major source of information.

Thus, initiatives have been developed by Impact for Nutrition to address the fundamental aspects of nutrition. The primary objective is to create improved access to safe and nutritious food, ensure behavioral change of beneficiaries around food consumption and improve overall health and well- being of beneficiaries.

Hence, a comprehensive training program has been developed and is being disseminated among community beneficiaries. Pro- active women (ABHAs) will be selected as Master Trainers and will be responsible for conducting awareness sessions to further sensitize the community towards healthy eating habits.

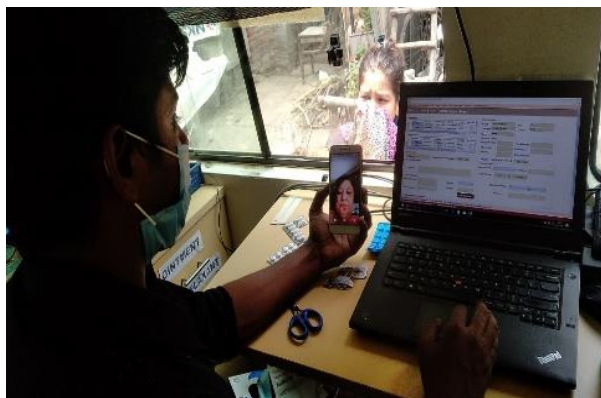
National Skill Development Corporation) certification in collaboration with NSDC

In order to enhance the authenticity and value of the courses offered at VTCs, Tata Power-DDL has collaborated with NSDC (National Skill Development Corporation) for offering certification to all Vocational Training Centre beneficiaries.

Collaborations

This year several new partners were brought on board through collaborations - UNICEF-YuVA, Health Department of Delhi Government, Education Department of Delhi Government, Tata Class Edge, Impact4Nutrition, Tata Consultancy Services, Tata Communications, Taj Hotels, Vistara Airlines, NSDC (Lok Bharti), Dhaaga, Billion Social Masks, Mini'Z Kitchen, Give Foundation, etc.

Telemedicine services



E-tablet Distribution



Face Masks Production by SHG



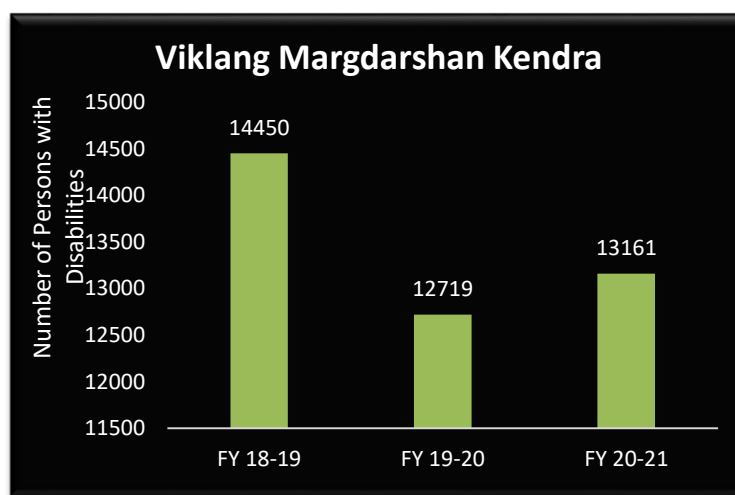
Aids & Appliances Distribution



VIKLANG MARGDARSHAN KENDRA (VMK)

An estimated 10% of the world's population experiences some form of disability or impairment (WHO Action Plan 2006-2011). Most differently abled individuals are considered as dependents for their entire life. The situation gets even more difficult when the individual is from an economically disadvantaged section of society, as they cannot afford various medical aids and equipment. Tata Power-DDL, in association with Viklang Sahara Samiti, runs Viklang Margdarshan Kendra, wherein information and services for the differently-abled is provided and public advocacy & litigation for them is carried out, especially for those from the needy sections of the society.

The center provides counselling services and assistance to these people in obtaining a disability certificate from concerned hospitals, getting an identity card for the differently-abled, rail pass, bus pass, scholarships for differently-abled students, and their inclusion in the disable pension scheme of MLAs & Counsellors, financing differently-abled individuals for starting their own entrepreneurship ventures at a micro level etc. This program has benefited 1,15,028 individuals so far till FY 21.



FIGHT AGAINST COVID-19

The outbreak of novel Corona virus has impacted everyone's life all around the world in one way or another. As a response to the outbreak of this highly infectious disease many countries around the world went under a lockdown and India is one of them. The Covid-19 outbreak and what was done in response to control it has impacted the most vulnerable of our society. With all non-essential operations coming to a standstill a certain part of the society had to pay a heavy price. With loss of jobs, exhaustion of small savings and the fear of the disease, people from the vulnerable sections of the society faced many challenges and still continue to do so.

Challenges and Response

A rapid response was needed to the challenges presented by the pandemic. A large number of people in Delhi reside in JJ clusters. Most of the people residing here are working the informal sector and with the work coming to a standstill, even to fulfil basic needs was a huge challenge. Another challenge was to protect oneself from the disease and in case somebody gets infected then get a proper treatment. This approach is needed for two things. First, in case of such emergencies the resources are limited and should reach the right people and second by avoiding duplicity a large number of people can be reached.

Community engagement is sighted as of utmost importance in case of Public health emergencies. Given the highly infectious nature of the virus and the high population density of the JJ Clusters, spreading awareness about the precaution was highly importance. The movement to spread awareness also involves busting the myths and fake information that was being circulated. The approach taken up by Tata Power- DDL involves outbreak communication, health education and health promotion. Tata Power-DDL used its deep reach within the community and initiated need based program in the community. The wide network of ABHAs spread across the clusters helped in engaging with the community well. The ABHAs are the change agents of these communities which act as a linking chain between the community and the organization. They played a vital role in sensitizing the community and reaching thousands of people with the right information about the diseases and its prevention. In addition to ABHAs, the students of women learning centers and staff of the vocational training centers also helped in community engagement.

In this, CSR Department has undertaken a phase-wise approach during the pandemic. In Phase 1, efforts were aimed at providing immediate relief to the communities in the face of the outbreak of COVID and the ensuing lockdown. In Phase 2, initiatives were intended towards sensitization of the masses. And in Phase 3, steadily resume our CSR activities/initiatives and adapting to the new normal.

Keeping in mind the challenges that COVID brings with it, new initiatives in addition to the existing program have been undertaken to help combat this virus and support the communities we serve. Provided cooked meals, dry ration and hygiene kits to families from low socio-economic background through collaborated & NGO partners. Sponsoring of testing kits by Tata Sons through Tata Power-DDL and also PPE kits and hand sanitizers/hand rub to Delhi Police. Masks have been distributed in the communities by WLC coordinators, instructors, ABHAs and NGO partners created awareness on mensuration hygiene and distributed sanitary napkins to school going adolescent girls in the community, providing support in getting e-ration cards to the underprivileged community members through NGO. Under above mentioned initiatives we have been able to reach out as per follows: -

Awareness, Sensitization & other support

Mobile Dispensaries deployed for mask distribution (**11600**) & sensitization (**19550**)

Telemedicine by Mobile Dispensaries (*senior doctors providing online consultation and medicines issues by pharmacist*) – **98,034 benef.**

Sensitization on physical distancing, wearing masks, hand hygiene, Govt. schemes related to COVID-19 etc.: **49391** beneficiaries

99812 masks distributed in the communities

7590 beneficiaries made aware about Aarogya Setu App and facilitated for downloading the app

Ration Distribution & Meals Provision

3 Lakh meals sponsored through Give Foundation

4000 meals provided in **5** Government Hospitals with **Taj Hotels**

Meals provided to **20,000** people in our operational area through **Mini'Z Kitchen**

No. of families supported through Dry Ration & Hygiene Kits distribution: **10000** (including distribution to differently abled families (VSS), collaboration with Tata Communication)

1137 beneficiaries facilitated for E-Ration Cards

Others

417 COVID-19 testing kits sponsored by **Tata Sons** through Tata Power-DDL

Supported **Tata Strive** with **3 IR Thermometers** for their VT Centers

1000 PPE Kits and **1050 liters Hand Sanitizers/Hand rub** sponsored and handed over to Delhi Police

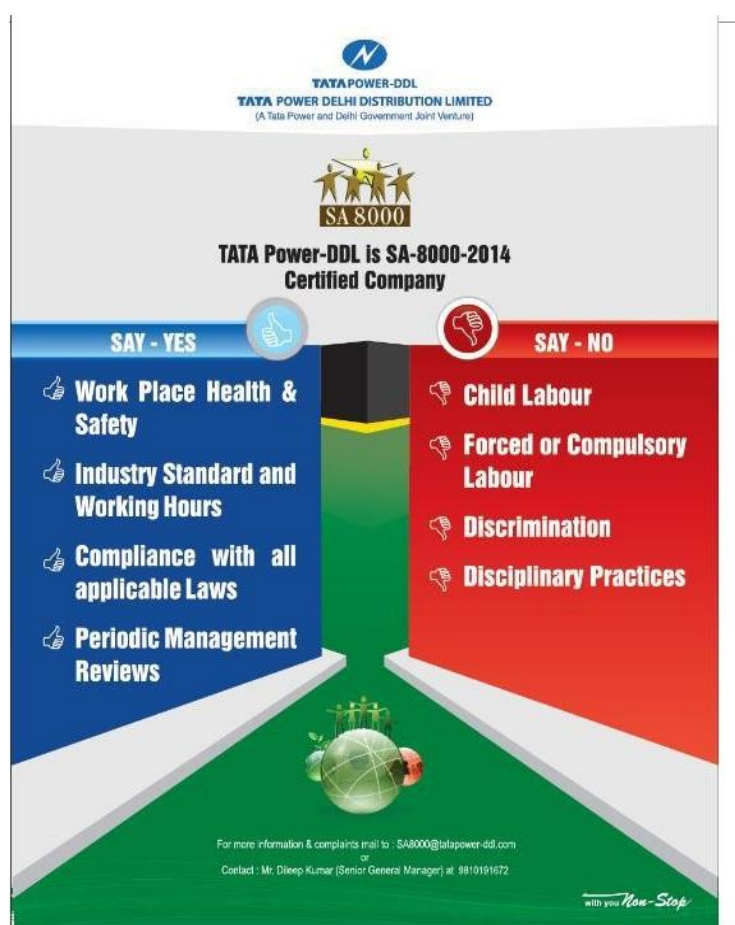
1361 given Hand Sanitizers & **2670** face shields donated by TCS



CERTIFICATIONS & AFFILIATIONS

SA 8000:2014 Certified

SA8000 is based on international workplace norms, including 12 International Labor Organization (ILO) conventions and the United Nations' Universal Declaration of Human Rights, the Convention on the Rights of the Child and the Convention to Eliminate All Forms of Discrimination against Women. Tata Power- DDL is the first power distribution company in the world to get SA-8000 Certification.



BENEFICIARY SPEAK

KUSUM



My name is Kusum and I am a resident of Narela, Delhi. I joined "MAHILA SHIKSHA KENDRA" known as WLC to give myself a chance to receive good values and to eliminate the impression of illiteracy. Initially I was hesitant to attend the classes in front of so many people. The fear of 'what society will think' never goes out of my mind. But later, Anuradha Ji made me realize the significance of education and told me that improving myself for 2 hours a day, also studied for extra hours with the help of my Center In - Charge.

Later, when I completed this six months course of WLC, I learned to read and write Hindi, and was able to do basic arithmetic by myself. Tata Power-DDL not only educated me but also provided me opportunities to earn remuneration and become financially strong by involving me in the ABHA program. I started doing my work with full passion and dedication. I was also rewarded by Tata Power - DDL for my constant hardwork.

My husband was working in a factory and he was earning 6000 rupees per month. It was so difficult to manage all household expenses in his salary. From my ABHA salary and other income from recovery, bill distribution, etc., I bought an Ice - Cream Trolley. Now he is selling Ice- Creams and earning enough for the family.

MOHINI



My name is Mohini and I work as an ABHA. I have been a part of this program for the past 5 years.

Before joining this program, my life was all about struggling to make ends meet. The frustration of being helpless turned into family conflicts. This environment in my home started affecting my children. But, now since I started working in this ABHA program with the help of Virmani Trust & Tata Power-DDL, all these obstacles became easier to overcome. Currently, I'm capable enough to contribute financially in my family. It helps me in realizing my self-respect and gaining self-confidence.

I heartily hope that Tata Power-DDL will keep rendering opportunities like these for women like me. They are completely changing the lives of many women and their families.

POONAM



My name is Poonam and I am 38 years old. I'm a high school graduate. God's grace, I met Sheetal Mam who introduced me to the work for Women Literacy Centre (WLC) Program which was supported by Tata Power-DDL. After a while, I joined this program and started teaching other household women. This work became one of the reasons for my happiness. I was able to educate other women like me.

Seeing my work and devotion, the NGO promoted me from the post of Center In-Charge to WLC Coordinator. While working sincerely, I found several positive changes in me that made me different from other women. It was my association with education.

No words can be enough to thank the NGO & Tata Power-DDL for giving me this chance to explore my abilities and helping me becoming an independent woman.

SHEETAL



My name is Sheetal and I am a B.A. graduate. I live with my parents and children. I started working with an NGO in 2016. I could not fulfil my dream of becoming a teacher because of family dilemma. But Tata Power-DDL helped me in making my dream come true by giving me a chance of being a Center In-Charge. My passion for teaching motivated me to successfully run the center. After three months of working as Center In-Charge, NGO promoted me and designated me as the ABHA & WLC Coordinator.

This journey transformed me from a girl who had the fear of going out alone to a woman who achieved a whole new identity in the community. Everybody including Center In-Charges, beneficiaries, and people in the community started calling me "Sheetal Mam". My self-respect scaled new heights. The school teachers of my children also started recognizing me and my work.

KAVITA



My name is Kavita. I am a resident of Bawana JJ colony. My family's earning is very low and we were unable to meet our basic needs. I heard about the Vocational Training Centre managed by Tata Power-DDL from my colony friends running at Bawana JJ Colony. It offers many vocational courses there like - computer courses, stitching, beautician training etc. Since childhood I liked to give makeovers to my dolls and liked to try new makeup techniques and products. Therefore to further pursue my passion I decided to take up beautician course from Bawana VTC.

After completion of my course I also gave an exam and received a certification from Tata Power DDL (in association with NSDC).

I am now running my own beauty parlour at home and earn 8000-10,000 INR per month. Now I am able to meet the basic needs of my family. This earning has also helped a lot in my younger brother's studies. I am glad to say that Tata Power-DDL is doing a marvellous job of generating employment among the people residing in JJ cluster. I thank them from depth of my heart.

SONU



I am the sole breadwinner in my family and currently I am temporarily living with my uncle (who is a daily wage labour). I was desperately looking for a job so that I could send some money to my mother, who stays in village.

When I first joined Unnati I was full of doubts and wasn't sure if I will be able to secure a job. But, Unnati not only helped me in getting a job but also helped in shaping my overall personality

SADHNA



My name is Sadhna, I am 32 years old and reside in a slum in Rohini. I am married and have two kids. I feel independent and empowered since I started working in Tata Power-DDL's SWAYAM center. Living in a one-room house on rent and experiencing extreme poverty, I wanted to take a step forward towards self-reliance. We are migrants from Uttar Pradesh, who came in search of better livelihood. To manage the financial needs and demands of my family, I decided to support my husband financially.

SWAYAM- paper glass producing unit is my second home. I learnt about SWAYAM from my friend Payal. I started earning a daily wage of Rs. 250 by paper glass packing. This income slowly helped me in contributing towards basic family expenses. Through SWAYAM, I have been able to gain both employment and respect in the community. During the lockdown, my husband was unemployed as he used to work as a security guard at mall and after reopening of malls, his salary was deducted by 30%. It was a really tough time for our family, the money received by producing face masks and packing paper glasses helped us to meet our basic requirements. I am now earning around 10000-12000 INR a month.

PAYAL



My name is Payal, I am 28 years old. I reside in a slum in Rohini with my husband, in laws and son. My husband is a security guard in a mall and earns Rs. 7500 in a month. I have studied till 9th standard and had to leave studies due to financial issues in my family. Few years back, I suffered with stones in my gall bladder. But due to our financial condition, I was unable to get them removed. After meeting Tata Power-DDL's SWAYAM team, I was keep to join them.

Previously it was difficult for me to work on machines and produce the paper glass but gradually I became an expert in production and started earning around Rs. 5000-7000 INR in a month and was able to contribute towards our family income. With my earnings from producing paper glass I was able to save Rs. 30,000 and was able to get my surgery done. I am thankful to Tata Power-DDL's SWAYAM team because they have helped me in my difficult time and now I am living an independent life where I can happily contribute towards my family's income.

POOJA (MERI PAATHSHALA)



मैं श्रमण पांडे और मेरी बेटी पूजा एसटीसी में 5 वीं कक्षा में पढ़ती है। मुझे यह कहते हुए बहुत खुशी हो रही है कि मेरी बेटी को टाटा पावर-डीडीएल से स्कूल यूनिफॉर्म, जूते, अध्ययन सामग्री, टिफिन बॉक्स, पानी की बोतल आदि मिली है जिसे मैं खुद वहन करने में सक्षम नहीं था। हमारे डिजिटल बोर्डों में स्कूल में सीखने का आनंद मिलता है। मैं टाटा पावर-डीडीएल द्वारा प्रदान किए गए सभी समर्थन के लिए आभारी हूँ, क्योंकि अब मेरे बच्चे स्कूल में अपनी पढ़ाई का आनंद ले रहे हैं।

MANJULA



I am Manjula, resident of Rani Bagh Resettlement colony, Delhi. I lost my father when I was kid and after that my grandparents took care of circumstances, I was afraid about my future as there were 5 members in my family to be taken care of. I gained confidence when I was selected and provided scholarship and career counselling sessions from Tata Power-DDL from Class-X to XII under its Tata Affirmative Action Program initiative. I approached Tata Power-DDL for my higher studies too and with the continuous support from Tata Power-DDL, I have cleared the CPT exam for CA and was able to pursue graduation {B.com (Hons)} from Daulat Ram College, University of Delhi.

My journey didn't end here. With my utmost dedication and hardwork, I got job opportunity in Tata Power – DDL, Comm – CC, Distt. Pitampura. I now see myself fulfilling my dreams and support my family both financially and emotionally. I am very thankful to Tata Power-DDL for providing me the financial assistance from which I was able to continue my higher Education as well as the job opportunity. My entire family is grateful to Tata Power-DDL for its incredible support to me and my sibling Jyoti, (who has also got job opportunity in F&A under the TAAP).

JOGINDER



I am Joginder Singh residing in Jahangirpuri Resettlement colony, Delhi. All the 5 members in my family was fully dependent on my father Shri Kanha Ram who work as a Labourer in Azadpur Mandi. I studied in Government Boys Sr. Sec. School, K-Block Jahangirpuri and have always been topper of my class. Due to our family's poor economic condition I was worried about me and my brother's future career path.

But as the saying says "When there is a will there is a Way" has become true in my case. At that time in my school, Tata Power-DDL's scholarship scheme got implemented under its Tata Affirmative Action Program (TAAP). After receiving support (scholarship), it lightened my financial burden, which allowed me to focus more on the most important aspect of school learning and higher education rather than worrying about my fees etc.

Later, I got job opportunity in Tata Power – DDL's Finance Department. I now see myself fulfilling all my dreams and support my family both financially and emotionally. The Company's generosity has inspired me to help others and give back to the community. I hope one day I will be able to help student achieve their goals just as Tata Power-DDL has helped me. I and my entire family is forever grateful to Tata Power-DDL's Management for transforming my life.

JYOTI



I am Jyoti, an alumnae from RSKV, Shalimar Bagh. Presently I am pursuing my graduation from Lady Irwin College, Delhi University. Unlike other scholarship programs, I have received study material for my studies from Tata Power-DDL. The study material which I couldn't have afforded otherwise, really helped me in achieving good results. In 2015, Roshni classes was introduced in which we all were guided on importance of having a goal in our life. It was required especially for girls who come from marginal backgrounds where they have limited resources and hence planning a specific goal on the basis of their interest and skills is very crucial. It was due to Roshni teacher's guidance that I got through the admission into Delhi University. Roshni Team Members constantly updated us on cut-off lists, admission procedures etc which in turn helped me in scoring well in my entrance exams. I want to thank Tata Power-DDL & Roshni for all the support in providing me path for a better & secure future ahead.

SIMRAN



I am Simran Lepcha from SKV, BL Block, Shalimar Bagh. I always wanted to become Air Hostess but whenever I discussed the same with my peer group, they all used to discourage me. As a ray of hope, Roshni program was introduced by Tata Power-DDL in my School while I was in 11th standard. I joined the classes with a positive thought and it proved to be a turning point in my life. After attending Roshni classes, I started believing in my dreams. The classes made me aware about my career, my goals and moreover it motivated me to work hard to achieve my career goals. Presently i have completed my Diploma of Air Hostess from Franklin and simultaneously I am about to complete my Graduation.

Although due to pandemic, I have not been able to get a job yet in any airlines however that doesn't stop me to educate myself for which i have planned to pursue M.A after completing my graduation. I have learnt to never give up on failures and the credit goes to Tata Power-DDL and Roshni. These sessions motivated many girls like me to achieve their dreams keeping aside all stereotypes and gender roles set by our society.

USHA



My name is Usha and I reside in Udham Singh Park JJ Cluster, Wazirpur Industrial Area. I have been associated with Tata Power-DDL under its WLC program as Instructor as well as under Abha Program. I enrolled myself in the Arogya Project in October 2019 and I have registered 38 pregnant women and 530 children between the ages of 1 to 5 years under this project. I have been dedicatedly discharging my duties which consists of taking the children to the Aanganwadi, health checkups on Blood pressure, Blood sugar, measurement of weight and height, distribution of Vitamin-D drops, iron tablets to the children and pregnant women and taking regular follow up of them. I have also provided cotton face masks to approx. 200 children and pregnant women, prepared by me apart from sensitizing them about the safety precautions of Covid-19 during challenging time. I am very much thankful to Tata Power-DDL for providing me the opportunity to help the community for this noble cause.

RAM KARAN (COVID RECOVERED BENEFICIARY)



I am Ram Karan. I live in G Jhuggi in Bawana JJ Colony. My family was really worried when three members of my family tested positive for the Coronavirus. Due to the lockdown, shops in our vicinity were closed for about a month and it was very difficult for us to meet our daily expenses, and with positive cases in my family, it was all the more challenging.

I wanted to take my family to our village but that was also not possible. We lost all hopes. Then Pooja, ABHA Didi in our area came as a ray of hope. She told us about the efforts of Tata Power-DDL. She ensured that we were provided dry ration. My family and I are fit and fine now and we are thankful to Tata Power-DDL for helping us in these testing times.

MANAV DEVI (COVID RECOVERED BENEFICIARY)



My name is Manav Devi. I live in JJ Colony, Bawana. My family has closely experienced the pandemic. Two members of my family were tested positive for Coronavirus. Our struggle increased manifolds with the lockdown, with no income in the family. We were in home quarantine for 15 days and were unable to feed ourselves. Tata Power--DDL helped us by providing Dry Ration at our doorstep. The team understood our problems and helped us without any stigma.

The kit not only contained dry ration but also Kadha (medicinal drink) and masks. This was very thoughtful of them. I am very thankful to them for extending a helping hand when we needed it the most.

Tata Power-DDL's CSR in Media

टाटा पावर ने स्कूल में लगवाए आरओ प्लांट

नई दिल्ली (एसएनबी)। राजधानी में बिजली आपूर्ति कर रही टाटा पावर कंपनी ने बृहस्पतिवार को अलीपुर स्थित गवर्मेंट ब्यांज सीनियर सेकेंडरी स्कूल को एक आरओ प्लांट भेंट किया। इसका उद्घाटन स्थानीय विधायक शारद चौहान ने किया। इस मौके पर कंपनी के ऑपरेशन एंड सेफ्टी हेड सुब्रत दास समेत अन्य अधिकारी मौजूद थे।

स्कूल में आरओ प्लांट लगाने के बाद पौधरोपण भी किया। कंपनी के अधिकारी ने बताया कि इस प्लांट से प्रतिदिन 7 हजार से अधिक लोगों की प्यास बुझेगी। मशीन की क्षमता प्रति घंटे 500 लीटर स्वच्छ पानी उपलब्ध कराने की है। कंपनी के मुताबिक अब तक उसकी ओर से स्कूलों, झुग्गी बस्तियों, मेट्रो स्टेशनों आदि स्थानों पर 74 आरओ प्लांट लगाए गए हैं।

टाटा पावर-डीडीएल ने स्कूल में आरओ वाटर प्लांट स्थापित किया

► आरओ प्लांट्स प्रतिदिन 7000 से अधिक लोगों को शुद्ध पेयजल प्रदान करेगा
► इस अवसर पर, कंपनी ने अपनी पहल 'हरित दिल्ली' के तहत वृक्षारोपण अभियान भी चलाया

वीर अर्जुन संवाददाता नई दिल्ली। टाटा पावर-डीडीएल हमेशा से ही समाज के संघर्ष वर्गों के बेहतरी और उन्नयन की दिशा में काम करने और उन्हें स्वच्छ पेयजल जैसी बुनियादी सुविधाएं प्रदान करने में विश्वास रखती है।

उसी दिशा के अनुरूप, इस बार कंपनी ने दिल्ली सरकार के नक्सबंद बॉयस्क सोलियर सेकेंडरी स्कूल अलीपुर एक आरओ प्लांट स्थापित किया है।

उद्घाटन श्री शारद चौहान, माननीय विधायक (नरैला) और श्री



शारद चौहान, विधायक (नरैला) और सुब्रत दास, हेड- ऑपरेशन एंड सेफ्टी, टाटा पावर-डीडीएल और अन्य वरिष्ठ अधिकारी अलीपुर में आरओ वाटर प्लांट के उद्घाटन समारोह में।

सुब्रत दास, हेड- ऑपरेशन एंड सेफ्टी, टाटा पावर-डीडीएल ने डॉ मोहम्मद जावेद क़मर, डीडीई, डॉ (युबी) रेनु, डीडीई जून 10, स्कूल प्रिंसिपल, कंपनी के वरिष्ठ अधिकारी और स्कूल प्रबंधन के

परिचालन क्षेत्र में दिल्ली सरकार के स्कूलों में स्वच्छ पेयजल उपलब्ध कराने के अपने संकल्प के तहत इस स्कूल में ये प्लांट स्थापित किया है। यह स्कूल के 7000 से अधिक से अधिक छात्र-छात्राओं के साथ-साथ बहा के शिक्षकगणों एवं अन्य कर्मचारियों को स्वच्छ पानी का लाभ प्राप्त हो सकेगा। प्रत्येक महीने प्रति घंटे 500 लीटर पानी का स्वच्छ पानी उपलब्ध कराएगा। कोविड-19 महामारी के दौरान, सरकार द्वारा लोगों के स्वास्थ्य विशेषकर स्कूल बच्चों के प्रति विशेष ध्यान देने की दिशा में इस पहल का महत्व काफी आहम हो जाता है।

स्कूलों को खोलने की अनुमति मिलने के बाद, स्कूलों परामर्श द्वारा पानी योग्य स्वच्छ जल उपलब्ध कराने के संकल्प में, अब उन्हें पूरी तरह राहत मिल पावेगी। टाटा पावर-डीडीएल ने शैक्षणिक संस्थानों, जे जे क्लस्टर (छुग्गियों), दिल्ली मेट्रो स्टेशनों पर अब तक 74 ऐसे आरओ प्लांट स्थापित किए हैं, जो हर दिन साढ़े तीन लाख से अधिक लोगों को सीधे लाभ पहुंचाते हैं।

टीपीडीडीएल ने छात्रों को बांटे टैबलेट



नई दिल्ली, (पंजाब केसरी)। पीतम्पुरा स्थित राजकीय सर्वोदय सह शिक्षा विद्यालय में शुक्रवार को टाटा पावर दिल्ली वितरण लिमिटेड ने कक्षा 11 के छात्रों को टैबलेट वितरित किए। इस कोशिश के तहत कोरोना काल में समाज के आर्थिक रूप से कमजोर वर्गों के बच्चों की डिजिटल साक्षरता उपलब्ध कराना है। इस मौके पर टीपीडीडीएल के 'उज्जवल एवं संजीवनी' प्रभाग के वरिष्ठ प्रबंधक एमपी सुरेश ने बताया कि उज्जवल कार्यक्रम के तहत कक्षा 10, 11, 12 के छात्रों को कैरियर काउंसलिंग, छात्रवृत्ति वितरण, किशोरी बालिकाओं के लिए दक्षता विकास कार्यक्रम, पर्यावरण संरक्षण कार्यक्रम आदि का सरकारी विद्यालयों में आयोजन किया जाता है। इस मौके पर उत्तर पश्चिम बी जिले के जिला शिक्षा अधिकारी तपेस्वर जुगराण, विद्यालय प्रमुख अनिल प्रकाश यादव सहित अन्य गणमान्य लोग उपस्थित थे।

TATA POWER-DDL DISTRIBUTES MORE THAN 1000 TABLETS TO STUDENTS ACROSS DELHI GOVERNMENT SCHOOLS SUPPORTING 'EDUCATION FOR ALL' DURING THE ONGOING PANDEMIC



- Hon'ble Deputy CM, Govt. of NCT of Delhi, Shri Manish Sisodia was the chief guest at the event
- Tablets distributed among students of Class 11 and 12 students from 52 Delhi Government Schools
- Encourages school students to pursue education during the pandemic without any hindrance
- Under its Saathi (CSR) program, the company has been providing educational support to school students

In a bid to make online classes accessible to all students, Tata Power-DDL, a leading power utility supplying electricity to a population of 7 million in North and North-West Delhi, distributed 1059 (o) Tablets to students today encouraging them to pursue their education without any hindrance during the ongoing pandemic.

The tabs were distributed at an event organized at Govt. Sarvodaya Vidyalaya, B(AH) Block, Shalimar Bagh in the presence of the Hon'ble Deputy Chief Minister, Govt. of NCT of Delhi, Shri Manish Sisodia, Mr. Ganesh Srinivasan, CEO, Tata Power-DDL, Senior Officials of Directorate of Education along with few students and company officials, strictly in adherence with the Covid-19 safety guidelines.

This initiative has been taken under the company's Saathi program, wherein it has been providing educational support to school students with the aim of empowering students for a brighter future. Speaking at the event, Mr. Ganesh Srinivasan, CEO, Tata Power-DDL expressed, "Education is one of the most important pillars of our CSR program. Through this initiative, we aim to help students cope with the challenges of availability of digital equipment and enable them to smoothly enter the realm of online education (e-learning), especially for those who do not have access to smartphones or laptops during the ongoing pandemic. We hope this initiative will empower these students by providing them access to an entire ecosystem of e-education."

Delhi govt to give tablets to 1,900 students for online classes

Updated On 13, 2020, 21:22 IST

OFF Correspondent

New Delhi: More than 1,900 class 11 students of Delhi government schools will receive tablets to assist them in their online education during the Covid-19 pandemic. Deputy chief minister Manish Sisodia personally handed over tablets to 50 students on Thursday.

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Outlook

THE NEWS SCROLL

10 DECEMBER 2020 Last Updated at 8:18 PM | SOURCE: PTI

COVID vaccine may become reality soon but students' loss of education cannot be compensated: Sisodia

f t p i n s

New Delhi, Dec 3 (PTI) The COVID-19 pandemic will be a thing of the past when the vaccine becomes a reality, but the loss of education suffered by students cannot be compensated, Delhi Deputy Chief Minister Manish Sisodia said on Thursday.

Sisodia, who is also Delhi's education minister, said while efforts were being made to provide online education as schools remain closed, providing access to these classes to students who lack internet facilities or devices continues to be a challenge.

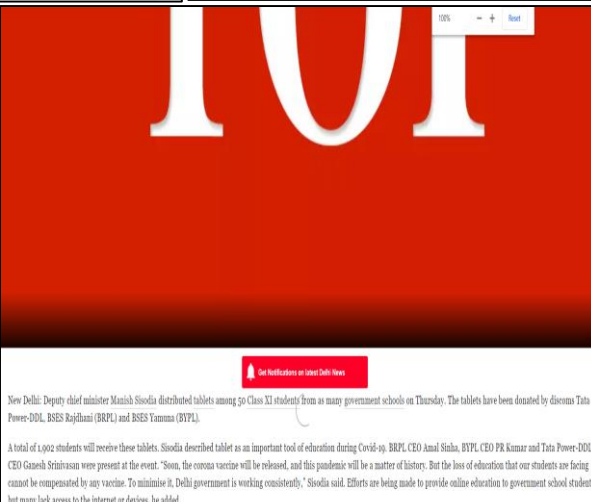
"Soon, the corona vaccine will be released around the world, and this pandemic would be a matter of history. But the loss of education that our students are facing today cannot be compensated by any vaccine. To minimise this loss, we are consistently working on solutions," Sisodia said at an event, where tablets were distributed among students of Class 11 of Delhi government schools.

"Due to the closure of schools, efforts were made to provide online education in Delhi government schools. However, it continues to pose a challenge to the students who lack access to the internet or devices to study," he added.

Sisodia said that due to a slowdown of economic activities, the revenue of the Delhi government has significantly reduced.

"This is why we urged companies to help the students under their CSR initiatives. We are happy that Tata Power-DDL has given 1,659 tablets, BSES Rajdhani Power Limited (BRPL) 543 and BSES Yamuna Power Limited (BYPL) 300 tablets to the schools," he said.

Schools across the country were closed in March to contain the spread of COVID-19 and partially reopened in some states from October 15. However, a few states decided to keep them closed in view of a spike in infections. The teaching learning activities have moved online during the period. PTI GSI UT



New Delhi: Deputy chief minister Manish Sisodia distributed tablets among 50 Class 11 students from 52 government schools on Thursday. The tablets have been donated by companies Tata Power-DDL, BSES Rajdhani (BRPL) and BSES Yamuna (BYPL).

A total of 1,902 students will receive these tablets. Sisodia described tablet as an important tool of education during Covid-19. BRPL CEO Anil Sinha, BYPL CEO PK Kumar and Tata Power-DDL CEO Ganesh Srinivasan were present at the event. "Soon, the corona vaccine will be released, and this pandemic will be a matter of history. But the loss of education that our students are facing cannot be compensated by any vaccine. To minimise it, Delhi government is working consistently," Sisodia said. Efforts are being made to provide online education to government school students but many lack access to the internet or devices, he added.

Tata Power - DDL organizes URJA MELA for Promoting Energy Conservation among School Students

Tata Power Delhi Distribution Limited (Tata Power-DDL), a leading utility supplying electricity to a populace of 7 million in North Delhi, in its bid to sensitize the school children on the importance of environment conservation, climate change, air pollution and promotion of renewable energy, organized its annual flagship event - Urja Mela. The broader aim of Urja Mela is to raise environmental awareness and inculcate a sense of responsibility amongst the youngsters at large. The mela witnessed participation from more than 75 Delhi schools – including both Delhi Government and Private Schools. Addressing the students and teachers during the Urja Mela, Mr. Ganesh Srinivasan, CEO, Tata Power-DDL said, "It is gratifying to witness bright young minds showcasing their talent, enthusiasm, unique ideas and knowledge towards creating a better environment. They are the torch-bearers of the future and we at Tata Power-DDL firmly believe that instilling the understanding of energy and environment conservation at this impressionable age is the key to sustainable living."

ऊर्जा संरक्षण को बढ़ावा देने के लिए लगा मेला

नई दिल्ली। पर्यावरण संरक्षण, जलवायु परिवर्तन, वायु प्रदूषण और रिन्यूएबल एनर्जी के महत्व पर स्कूली बच्चों के माध्यम से जागरूकता का



प्रसार करने के उद्देश्य से टाटा पावर दिल्ली डिस्ट्रीब्यूशन (टीपीडीडीएल) ने अपना वार्षिक प्रमुख कार्यक्रम में ऊर्जा मेला आयोजित किया। समारोह में दिल्ली के 75 सरकारी और निजी स्कूल दोनों शामिल हैं। इस कार्यक्रम का आयोजन कोविड- 19 दिशानिर्देशों का पालन करते हुए कंपनी के लर्निंग सेंटर, रोहिणी में किया गया। इस वर्ष 50 से अधिक पुरस्कार दिए गए। छात्रों ने पर्यावरण संरक्षण, सुरक्षा, वायु प्रदूषण और जलवायु परिवर्तन के लाभों के बारे में रचनात्मक रूप से पोस्टर और व्यावहारिक विज्ञान मॉडल, नारे, चित्र आदि के माध्यम से साझा किया। समारोह में उपस्थित छात्र तुरंत रोशनी से जुड़े और पर्यावरण चैंपियन बनने की प्रतिज्ञा ली। बच्चों ने रोशनी बैज भी पहना और रोशनी के साथ एक फोटो सेशन भी किया।

Create a greener world



Tata Power Delhi Distribution Limited (Tata Power-DDL), a utility supplying electricity in North Delhi, organised its annual flagship event – Urja Mela to sensitize school children on the importance of environment conservation, climate change, air pollution and promotion of renewable energy.

The broader aim of the event is to raise environmental awareness and inculcate a sense of responsibility amongst the youngsters.

The event witnessed participation from more than 75 Delhi schools, both government and private. It was conducted under strict COVID-19 safety guidelines.

The students shared information about the benefits of environment conservation, safety, air pollution and climate change through posters and insightful science models, slogans, drawings etc. Over 50 prizes were also given.

The participating schools are a part of Tata Power-DDL's Club Enerji program that sensiti-

sifies school children for bringing societal and behavioural change in energy consumption and conservation of natural resources. The club educates and creates awareness on related topics in a unique manner, through company's Brand Mascot - Roshni.

Students present at the event instantly connected with Roshni and participated in the pledge of becoming an environment champion. The kids also sported the its badge and had a photo-op with it.

Addressing the students and teachers, Ganesh Srinivasan, CEO, Tata Power-DDL said, "It is gratifying to witness bright young minds showcasing their talent, enthusiasm, unique ideas and knowledge towards creating a better environment. They are the torch-bearers of the future. With the world now dynamically changing, it has become imperative to shift our focus extensively towards clean energy spectrum and renewable resources. That is the need of the hour."



URJA MELA - TATA POWER - DDL

Tata Power - DDL organized Urja Mela for promoting energy conservation among school students. More than 75 schools participated in the event. Ganesh Srinivasan, CEO, Tata Power-DDL was also present on the occasion.

टीपीडीडीएल ने बच्चों को किया जागरूक

नई दिल्ली, (पंजाब केसरी): पर्यावरण संरक्षण, जलवायु परिवर्तन, वायु-प्रदूषण और नवीकरणीय ऊर्जा के महत्व पर स्कूली बच्चों के बीच जागरूकता का प्रसार करने के उद्देश्य से टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड (टीपीडीडीएल) ऊर्जा मेला आयोजित किया। इसका उद्देश्य जागरूकता बढ़ाना और युवाओं में जिम्मेदारी की भावना पैदा करना है। इस कार्यक्रम में दिल्ली के 75 सरकारी और प्राइवेट स्कूल शामिल हैं। कोविड- 19 दिशानिर्देशों का पालन करते हुए कंपनी के रोहिणी स्थित लर्निंग सेंटर में इसका आयोजन किया गया। इस वर्ष 50 से अधिक पुरस्कार दिए गए। छात्रों ने पर्यावरण संरक्षण, सुरक्षा, वायु प्रदूषण और जलवायु परिवर्तन के लाभों के बारे में रचनात्मक रूप से पोस्टर और व्यावहारिक विज्ञान मॉडल, नारे, चित्र आदि के माध्यम से साझा किया। ऊर्जा मेले के दौरान छात्रों और शिक्षकों को संबोधित करते हुए टीपीडीडीएल के सीईओ श्री गणेश श्रीनिवासन ने कहा कि युवाओं को अपनी प्रतिभा, उत्साह, अनूठे विचारों और ज्ञान से बेहतर वातावरण बनाने की दिशा में आगे बढ़ते देख हमें बेहद खुशी महसूस होती है। वे भविष्य के मशाल-वाहक हैं और टाटा पावर-डीडीएल में हम दृढ़ विश्वास रखते हैं कि इस प्रभावशाली उम्र में ऊर्जा और पर्यावरण संरक्षण की समझ को स्थापित करना स्थायी जीवन की कुंजी है।

ऊर्जा संरक्षण के प्रति किया जागरूक

नई दिल्ली। टाटा पावर डीडीएल की ओर से ऊर्जा मेले का आयोजन किया गया। इसमें 75 से अधिक स्कूली बच्चों से हिस्सा लिया। मेले का आयोजन सीएसआर पहल क्लब इनर्जी के तहत किया गया था। इसका उद्देश्य युवाओं को ऊर्जा संरक्षण के प्रति लोगों को जागरूक करना था। 50 से अधिक पुरस्कार वितरित किए गए। छात्रों ने पर्यावरण संरक्षण, सुरक्षा, वायु प्रदूषण और जलवायु परिवर्तन के लाभों के बारे में रचनात्मक पोस्टर, मॉडल एवं श्लोगन दर्शकों के बीच साझा किए। मेले में आये विशेषज्ञों ने छात्रों को संबोधित करते हुए कहा कि इस तरह के आयोजन प्राकृतिक संसाधनों के संरक्षण में सामाजिक एवं व्यावहारिक परिवर्तन लाने के लिए संवेदनशील बनाते हैं। मेले में छात्रों को संबोधित करते हुए टाटा पावर के सीईओ गणेश श्रीनिवासन ने कहा कि युवाओं को अपनी प्रतिभा, अनूठे विचारों एवं ज्ञान से बेहतर वातावरण तैयार करने के लिए आगे बढ़ता देख खुशी होती है।

टाटा पावर ने स्कूली बच्चों के लिए ऊर्जा मेला का आयोजन किया



श्री गणेश श्रीनिवासन, सीईओ, टाटा पावर-डीडीएल उर्जा मेला 2021 में छात्रों के साथ।

वीर अर्जुन संवाददाता
नई दिल्ली। पर्यावरण संरक्षण, जलवायु परिवर्तन, वायु प्रदूषण और निर्यात एनर्जी के महत्व पर स्कूली बच्चों के माध्यम से जागरूकता का प्रसार करने के उद्देश्य से टाटा पावर-डीडीएल (टीपीडीडीएल), एक प्रमुख बिजली वितरण कंपनी जो उत्तरी दिल्ली में 70 लाख की आबादी को बिजली आपूर्ति करती है ने अपने वार्षिक प्रमुख कार्यक्रम- ऊर्जा मेला आयोजित किया। ऊर्जा मेला का व्यापक उद्देश्य जागरूकता बढ़ाना और बड़े पैमाने पर युवाओं में

बिम्बेदारी को भावना पैदा करना है। इस समारोह में दिल्ली के 75 सरकारी और निजी स्कूल दोनों शामिल हैं। इस कार्यक्रम का आयोजन कोविड-19 दिशानिर्देशों का पालन करते हुए कंपनी के लॉनिंग सेंटर, रोहिणी में किया गया। इस वर्ष 50 से अधिक पुरस्कार दिए गए। छात्रों ने पर्यावरण संरक्षण, सुरक्षा, वायु प्रदूषण और जलवायु परिवर्तन के लाभों के बारे में रचनात्मक रूप से पोस्टर और व्यावहारिक विज्ञान मॉडल, नारे, चित्र आदि के माध्यम से साझा किया। भाग लेने वाले स्कूल टाटा पावर-

डीडीएल के क्लब एनर्जी कार्यक्रम का एक हिस्सा है जो स्कूली बच्चों को ऊर्जा को खपत और प्राकृतिक संसाधनों के संरक्षण में सामाजिक और व्यावहारिक परिवर्तन लाने के लिए संवेदनशील बनाते हैं। क्लब कंपनी के ब्रांड मैकगैट- 'रोशनी' के माध्यम से संबंधित विषयों पर संरक्षण युक्तियों, कार्यालालाओं और निर्यात सत्रों के माध्यम से पर्यावरण और ऊर्जा संरक्षण के महत्व के बारे में युवाओं को शिक्षित और जागरूक बनाता है। समारोह में उपस्थित छात्र तुरंत रोशनी से जुड़े और पर्यावरण

चीपपन करने की प्रतिज्ञा ली। बच्चों ने रोशनी बचाने की प्रतिज्ञा ली। रोशनी के साथ एक फोटो सेशन भी किया। ऊर्जा मेले के दौरान छात्रों और शिक्षकों को संबोधित करते हुए टाटा पावर-डीडीएल के सीईओ, श्री गणेश श्रीनिवासन ने कहा, युवाओं को अपनी प्रतिभा, उत्साह, अनूठे विचारों और ज्ञान से बेहतर वातावरण बनाने की दिशा में आगे बढ़ते देख हमें बेहद खुशी महसूस होती है। वे भविष्य के मशाल-वाहक हैं और टाटा पावर-डीडीएल में हम दृढ़ विश्वास रखते हैं कि इस प्रभावशाली उम्र में ऊर्जा और पर्यावरण संरक्षण की समझ को स्थापित करना स्थायी जीवन की कुंजी है। दुनिया अब गतिशील रूप से बदल रही है, स्वच्छ ऊर्जा संकेत और नवीकरणीय संसाधनों को और हमारा ध्यान व्यापक रूप से केंद्रित करना अनिवार्य हो गया है।

खबर संक्षेप

स्कूली बच्चों के लिए ऊर्जा मेला आयोजित



नई दिल्ली। टाटा पावर-डीडीएल ने स्कूली बच्चों में ऊर्जा संरक्षण को बढ़ावा देने के लिए ऊर्जा मेला का आयोजन किया। जिसके तहत 75 से अधिक स्कूलों ने कार्यक्रम में भाग लिया, जिसका आयोजन कोविड-19 दिशा निर्देशों का पालन करते हुए किया गया। इस अवसर पर छात्रों और शिक्षकों को टाटा पावर-डीडीएल के सीईओ श्री गणेश श्रीनिवासन ने संबोधित किया। उन्होंने कहा कि युवाओं को अपनी प्रतिभा, उत्साह, अनूठे विचारों और ज्ञान से बेहतर वातावरण बनाने की दिशा में आगे बढ़ते देख हमें बेहद खुशी महसूस होती है। वे भविष्य के मशाल-वाहक हैं और टाटा पावर-डीडीएल में हम दृढ़ विश्वास रखते हैं कि इस प्रभावशाली उम्र में ऊर्जा और पर्यावरण संरक्षण की समझ को स्थापित करना स्थायी जीवन की कुंजी है। उन्होंने कहा कि दुनिया

टाटा पावर-डीडीएल ने स्कूली बच्चों में ऊर्जा संरक्षण को बढ़ावा देने के लिए ऊर्जा मेला का आयोजन किया

संवाददाता (दिल्ली)। पर्यावरण संरक्षण, जलवायु परिवर्तन, वायु प्रदूषण और निर्यात एनर्जी के महत्व पर स्कूली बच्चों के माध्यम से जागरूकता का प्रसार करने के उद्देश्य से टाटा पावर-डीडीएल (टीपीडीडीएल), एक प्रमुख बिजली वितरण कंपनी जो उत्तरी दिल्ली में 70 लाख की आबादी को बिजली आपूर्ति करती है ने अपने वार्षिक प्रमुख कार्यक्रम- ऊर्जा मेला आयोजित किया। ऊर्जा मेला का व्यापक उद्देश्य जागरूकता बढ़ाना और बड़े पैमाने पर युवाओं में बिम्बेदारी को भावना पैदा करना है। इस समारोह में दिल्ली के 75 सरकारी और निजी स्कूल दोनों शामिल हैं। इस कार्यक्रम का आयोजन कोविड-19 दिशानिर्देशों का पालन करते हुए कंपनी के लॉनिंग सेंटर, रोहिणी में किया गया। इस वर्ष 50 से अधिक पुरस्कार दिए गए। छात्रों ने पर्यावरण संरक्षण, सुरक्षा, वायु प्रदूषण और जलवायु परिवर्तन के लाभों

विषयों और जागरूक बनाते हैं। समारोह में उपस्थित छात्र तुरंत रोशनी से जुड़े और पर्यावरण चीपपन करने की प्रतिज्ञा ली। बच्चों ने रोशनी बचाने की प्रतिज्ञा ली। रोशनी के साथ एक फोटो सेशन भी किया। ऊर्जा मेले के दौरान छात्रों और शिक्षकों को संबोधित करते हुए टाटा पावर-डीडीएल के सीईओ, श्री गणेश श्रीनिवासन ने कहा, युवाओं को अपनी प्रतिभा, उत्साह, अनूठे विचारों और ज्ञान से बेहतर वातावरण बनाने की दिशा में आगे बढ़ते देख हमें बेहद खुशी महसूस होती है। वे भविष्य के मशाल-वाहक हैं और टाटा पावर-डीडीएल में हम दृढ़ विश्वास रखते हैं कि इस प्रभावशाली उम्र में ऊर्जा और पर्यावरण संरक्षण की समझ को स्थापित करना स्थायी जीवन की कुंजी है। दुनिया अब गतिशील रूप से बदल रही है, स्वच्छ ऊर्जा संकेत और नवीकरणीय संसाधनों को और हमारा ध्यान व्यापक रूप से केंद्रित करना अनिवार्य हो गया है।

तातापावर-डीडीएल के प्रोग्राम में 75 से ज्यादा स्कूल शामिल

अस्कोली मीजों में बजली संरक्षण को बढ़ावा देने के लिए 'बजली मेला' आयोजित
नई दिल्ली। टाटा पावर-डीडीएल (टीपीडीडीएल) ने स्कूली बच्चों में ऊर्जा संरक्षण को बढ़ावा देने के लिए 'ऊर्जा मेला' का आयोजन किया। जिसके तहत 75 से अधिक स्कूलों ने कार्यक्रम में भाग लिया, जिसका आयोजन कोविड-19 दिशा निर्देशों का पालन करते हुए किया गया। इस अवसर पर छात्रों और शिक्षकों को टाटा पावर-डीडीएल के सीईओ श्री गणेश श्रीनिवासन ने संबोधित किया। उन्होंने कहा कि युवाओं को अपनी प्रतिभा, उत्साह, अनूठे विचारों और ज्ञान से बेहतर वातावरण बनाने की दिशा में आगे बढ़ते देख हमें बेहद खुशी महसूस होती है। वे भविष्य के मशाल-वाहक हैं और टाटा पावर-डीडीएल में हम दृढ़ विश्वास रखते हैं कि इस प्रभावशाली उम्र में ऊर्जा और पर्यावरण संरक्षण की समझ को स्थापित करना स्थायी जीवन की कुंजी है। उन्होंने कहा कि दुनिया

Create a greener world
Thursday, 25 February 2021 1:00

Tata Power Delhi Distribution Limited (Tata Power-DDL), a utility supplying electricity to North Delhi, organized its annual flagship event - URJA MELA to create awareness about the importance of environment conservation, climate change, air pollution and preservation of renewable energy.

The broader aim of the event is to raise environmental awareness and inculcate a sense of responsibility amongst the youngsters.

The event witnessed participation from more than 75 Delhi schools, both government and private, in one of the largest energy conservation safety campaigns.

NATIONAL NEWS

Tata Power - DDL Organizes URJA MELA For Promoting Energy Conservation Among School Students

STAKEHOLDER SPEAK

Centre for Alternative Dalit
Media (CADAM)



सेन्टर फॉर ऑल्टरनेटिव दलित
मीडिया (कदम)

M-3/22, 1st Floor, Model Town-III, Delhi-110009 Phone: +91-11-27442744 Fax: +91-11-27442744 E-mail: cadam.delhi@gmail.com

Stakeholder Speak



My name is Ashok Bharti, Chief Executive Officer of Centre for Alternative Dalit Media (CADAM). As NGO Partner of Tata Power Delhi Distribution Limited (TPDDL), CADAM is proudly engaged with ABHA Project. Working with one hundred ABHAs, CADAM has benefitted through the expertise, guidance and mentoring by the TPDDL. TPDDL's has helped CADAM tremendously in improving the capabilities of ABHAs. I personally like to thanks and appreciate Tata Power's monitoring systems and all the hard work, research for grooming the ABHA Project. On behalf of all the board members of the CADAM, I thank Tata Power Delhi Distribution Limited (TPDDL) for their continued support. We are grateful to TPDDL for playing vital roles in executing the ABHA Project.

Thank you TPDDL.

Ashok Bharti

Chief Executive Officer

9810418008



PRAYAS JUVENILE AID CENTRE

Tughlakabad Institutional Area, New Delhi-110062(India)

Telefax: 91-11-29956244, 29955505

Website: www.prayaschildren.org



Amod K Kanth

General Secretary, Prayas JAC Society

Former DGP -Arunachal Pradesh and Goa

Chairman -Domestic Workers Sector Skills Council

Member-Coordinator, NITI Aayog, CSOs Standing Committee

Dear Tata Power Delhi Distribution Ltd. Team,

I appreciate your support for working with Prayas JAC Society since 2010. Your team has been an excellent example of Hardworking and Dedicated Change Champions!

We are implementing 03 Vocational Training Centres, 21 Computer Women Literacy Centres and 68 Abha Ambassadors Project in a very under privileged community, targeting Youth and Women, that comprises mostly SC/ST population.

We together have ensured high quality of services to the deprived community. I truly value the professional guidance provided by your dedicated and committed team that inspires our project team in-delivering high quality service.

My sincere thanks to TPDDL Team for partnering with us and wishing a long partnership serving the needy and deprived

Registered Office: 59, Tughlakabad Institutional Area, New Delhi-110082

Registered Under Societies Registration Act, XXI, 1860 No. 5-20291 And Foreign Contribution (Regulation) Act, 1976, U/S-6(1), No. 231650377



TATA POWER-DDL, CSR TEAM

First of all, I would like to thank TATA POWER-DDL for giving us opportunity to extend the knowledge in field of vocational training.

We have been working with TATA POWER-DDL since 2017 and running three vocational centre's in Inderlok, Shabad Diary and Lucknow imparting computer accounting, stitching, beautician, SHG's, WLC's and tutorial classes. This project has great potential to deliver societal as well as economic values within the community as they are getting employment by TPDDL initiative, so their families have been benefited and beneficiaries are becoming economically helpful to his/her family.

Since then 2000+ youth and women from marginalized community have been sensitized under this program. There we focus to serve the community on different issues with special emphasis on employability. Though there were some obstacles which couldn't be resolved without your support.

Apart from this, we also run Covid Relief Campaign in association with TATA POWER-DDL to provide Ration Kits, Mask, blanket and hygiene kit distribution during nationwide lockdown and beyond that also to needy and marginalized people.

We are grateful for TATA POWER-DDL being professional and inspirational to us. We have received successful outcome as we worked as a team. Sincere thanks for your dedication and efforts.

Finally, I would like to congratulate each other for a splendid teamwork !

Suhail Saifi

(Founder & Director)

Sofia Educational & Welfare Society

Registered Office: 663, GALI NO-6 OLD MUSTAFABAD DELHI-110094,

Mobile: 9540060606, Ph No: 011-22184444.



ANK

**Registered under Societies Registration
Act 1860, Govt. of NCT of Delhi**

Date:-23.04.2021

SIG Team, Tata Power DDL,

Greetings!

I take this opportunity to extend my heartfelt appreciation to SIG Team, Tata Power DDL for the immense support during this harsh pandemic and the plentiful contributions made by you for the betterment of the society. You deserve a huge round of applause for the same!

It is an honor for ANK to be an implementation partner with Tata Power DDL since 2016. This joint effort has made a tremendous impact towards the upliftment of the underprivileged youth through the VT courses and Tutorial program. Combined together, we have been able to achieve so much in such a small span of period.

So far, approximately 950+ women, youth and children of underprivileged families have been benefited through the implementation of our project. These families were in dire need of such a scheme in their area thus we have played the key role in the upliftment of their condition. We have overcome innumerable hurdles in the past few years of our partnership with the support of each other and achieved the ultimate goal of empowering youth and women of Badli area through our VT courses. I understand that this wasn't an easy task to begin with however, with our combined efforts we have achieved the targeted goals.

I would also like to praise all of your achievements. I hope that this harmonious partnership between us will flourish in the near future and together we will be able to empower more underprivileged families through our collaboration.

Once again hearty congratulations to all of you for the outstanding performance!

Regards,



Abhishek Kishore
CEO & FOUNDER
ANK



(Trust the Abilities of Persons with Disabilities)

VIKLANG SAHARA SAMITI DELHI

(Registered Under the Societies Registration Act-XXI of 1860 & Under Section-12A(A) of the Income Tax-1961)

Head Office- G-Block, Basti Vikas Kendra, (DUISB Building, Govt. of Delhi) Mangol Puri, New Delhi-83

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Ref. No. VSSD/2021-22/D-21

Dated. 16-04-2021



संदेश

मुझे यह जानकर अतीव प्रसन्नता है कि टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड 2021 को अपना एक स्मारिका पुस्तिका का प्रकाशन करने जा रही है।

यह अधिक प्रसन्नता का विषय है कि टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड (CSR) सभी वर्गों के लिए काम करता है। सोशल इनोवेशन के माध्यम से कौशल विकास प्रशिक्षण व दिव्यांगजनों के लिए दिव्यांग मार्गदर्शन केन्द्र का संचालन मंगोलपुरी में कर रहा है। जिसमें कम्प्यूटर, सिलाई व कटाई, सौन्दर्य कला एवं दिव्यांगों के लिए सहायक उपकरण एवं विकलांग शिविर जैसे प्रमुख है। हाल ही में चल रही पूरे देश में कोविड महामारी के बावजूद भी कोविड मरिजों, विधवा, बुर्जुग, दिव्यांगजनों को राशन उपलब्ध करवाया जा रहा है।

टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड के शैक्षिक पंचांग में विशिष्ट स्थान है जो विद्यार्थियों के भावी जीवन को प्रोत्साहित कर उनको आगे बढ़ाने में महत्वपूर्ण भूमिका निभाता है। मेरी शुभेच्छा है कि टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड के उपाधि प्राप्त सभी छात्र और छात्राएं व दिव्यांगजन अपनी योग्यता से राष्ट्रीय एवं अन्तर्राष्ट्रीय स्तर पर टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड का गौरव बढ़ाएं।

मेरी हार्दिक शुभकामनाएं।

(कपिल कुमार अग्रवाल)

संस्थापक, मुख्यकार्यकारी अधिकारी

VIRMANI TRUST

FY 2020-21 started with the most challenging period in the history of every individual and organization. World engulfed with the pandemic and mankind witnessed biggest war for survival.

Management Team of Tata Power-DDL displayed very clearly that they are the part of Tata Group by their deeds. While most of the Corporates chosen to stop existing social initiatives due to lock-downs etc but Tata Power-DDL worked out online modules of all existing social initiatives in close coordination with NGO partners.

Within couple of weeks, online modules of WLC and Abha initiatives were launched and community participation restored to the pre-pandemic levels.

WLC and Abha initiatives continued with the original mandates through online/ offline modes depending upon the fast changing circumstances. Besides this, numerous community initiative added, relevant to this point of time, like distribution of cooked food, distribution of uncooked food items, distribution of masks, preparation of Covid-19 awareness posters, identifying persons without ration cards, identifying beneficiaries for scholarship program, facilitating downloading of Aarogya Setu App etc.

Looking back, FY 2020-21 was not the best year, but we can count on the experience, it has taught. Challenges in life will get bigger, and bigger, so we have to upgrade ourselves to defeat these challenges.

I would like to thanks from core of my heart to TATA POWER-DDL for rendering constant support to ABHA & WLC Program managed by Virmani Education Trust during the pandemic when the community needed most.

Best wishes for meeting the challenges ahead.



Dileep Kumar
Head (Virmani Education Trust)
Roop Nagar, Delhi



Date: 16 April, 2021

**General Manger,
Social Impact Group – Tata Power DDL
Delhi**

Dear Sir,

It has been an honour to partner with an organisation with has such a strong social presence. We associated with Tata Power DDL in 2015 under their Affirmative Action Program in order to provide Life Skills & Personality Development training to adolescent girls in various government schools over North Delhi. The resounding success of our program each year is a resultant of the commendable job rendered by the SIG Team.

Even during the pandemic, Tata Power ensured continuous supply of resources to the underprivileged – in the form of ration, medicines, E-tablets and also created livelihood opportunities for those who were challenged by the pandemic. It brings us immense joy and pride to be called as a part of such organisation. With their sincere efforts, they have built strong foundations with institutions/organisations (or beneficiaries) that they work with.

Roshni's mission is to enable the girls to realise their highest potential. Together, we are transforming lives and building brighter futures. Thank you so much for your support!

We look forward to working with you in the near future also.

Yours truly,

For **Roshni**



Syed Mariya Manzoor
Senior Operations Manager, ROSHNI

School Code No. 1310034



Phone No. 27858149

GOVT. SARVODAYA KANYA VIDYALAYA BADLI, DELHI-110042

Ref No. SKV/BADLI/TPDDL/05

Dated: 15/04/2021

To

Mr. Kaushal Kishore Suman
Head (SIG, SCG, CCG & VCG)
Tata Power Delhi Distribution Limited
Cencare Building, C2 Block, Keshavpuram
Delhi – 110035



Dear Sir,

On behalf of Sarvodaya Kanya Vidyalaya, Badli, I extend my sincere gratitude to Tata Power Delhi Distribution Limited Management for selecting our school and executing various initiatives for the benefit of thousands of students studying in our school under its SIG-Ujjwal & Sanjeevani Program.

Tata Power-DDL's educational support in terms of Career counselling to Class-X & XII students were made able to relate to the real world value of the subjects they are studying, become more aware of career opportunities they can exercise. I express my gratitude to Tata Power-DDL for having transformed their life and achievements on educational front.

The program of Skill Development Training to Girl students by Tata Power-DDL through Roshni Program has really helped our students on many different aspects required by them in their day-to-day walks of life. The students were guided about goal orientation, time management, stress management, positive thinking, English speaking, Hygiene and overall health improvement.

The facilitation of E-Tablets to the meritorious students of Class-XI by Tata Power-DDL really enabled them to enter the realm of online education especially during the COVID-19 Pandemic challenging time. We are also indebted to Tata Power-DDL for providing Potable Water by installing Industrial RO Plant in our School, which directly benefits not only our students but the entire staff as we were facing acute shortage of safe drinking water due to high TDS level which causes various waterborne diseases among students and due to which, a decrease trend in the absenteeism have been observing in each and every Class.

Yours faithfully,

Abha Singh
15/04/2021
Ms. Abha Singh
Principal



EDUQUEST-NGO

(Registration Under Societies Registration Act, 1860 Govt. of NCT Delhi)
Head Office : 21/H/34, Sector-3, Rohini, Delhi-110085

Ph: 011-43595899
M: 9818100559

Dated: 15.04.2021

HOD

SIG-Tata Power DDL

Dear Sir,

Greetings from Eduquest !

It is an honor of Eduquest to be a partner with Tata Power DDL for the last six years we have been working together on the project " MOBILE HEALTH DISPENSARY SERVICES IN JHUGGI, JHOPARIES / RESETTLEMENT COLONIES UNDER TPDDL AREA OF OPERATION." Providing health services at doorsteps. The sincere efforts put in by the Eduquest and SIG and other concerned departments of TPDDL are worth appreciated. Both the project partners have very actively with dedication and commitment to provide the humanitarian services to the underprivileged communities.

Eduquest strongly believe in that

" Together we can do this."

Lastly and very importantly I express my heart full thanks for received Technical and Financial support from TATA Power Delhi Distribution LTD.

Again thank you so much for your help and support.

Eduquest look forward to working with you in future also.

Yours Sincerely

Dr. Snehlata Rewaria

General Secretary- Eduquest-NGO

AWARDS & RECOGNITIONS

In FY 2020-2021, Tata Power-DDL has been conferred with following Awards and Recognition:

1. **ICC Social Impact Award' 2021** for its outstanding contribution in the sphere of **Social Investment, CSR and Sustainability** under two categories :
 - a. Winner in the category **"Promoting Gender Equality and Women Empowerment"**
 - b. First Runner up in the category **"Promoting Education"**



2. **Tata Volunteering 14 (TVW 14) Award on Highest Participation Award (Medium category)**
3. Runner up in **Arpan Awards 2020 in TPC** under Large Operation Category
4. **PLATINUM Award** for the **Empowerment Of Women Award** and The **Best Country Award for Overall CSR Excellence in India** at the 12th Annual Global CSR Awards 2020

For any queries / suggestions about CSR initiatives, kindly contact:

Mr. K K Suman (Head (SIG, SCG, VCG, CCG and PA&LS) at kk.suman@tatapower-ddl.com
Mr. Pankaj Kr. Singh (HoD – Social Impact Group) at pankaj.singh@tatapower-ddl.com